	Cas	e 2:19-cv-01223-JAK-SK Document 17 Fil	led 04/04/19 Page 1 of 82 Page ID #:151
KERENDIAN & ASSOCIATES, INC. 11755 Wilshire Blvd., 15th Floor Los Angeles, CA 90025	1 2 3 4 5 6 7 8	Shab D. Kerendian, Esq., State Bar No. 1 Shab@kalawcorp.com Edrin Shamtob, Esq., State Bar No. 3015 Edrin@kalawcorp.com KERENDIAN & ASSOCIATES, INC. 11755 Wilshire Blvd., 15th Floor Los Angeles, California 90025 Phone: (310) 914-4143 Fax: (310) 914-5441 Counsel for Plaintiff, STEPHEN MATT	562
	10	UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA, WESTERN DIVISION	
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	12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28	STEPHEN MATTEO, an individual, Plaintiff, vs. CHASE METALS SERVICE CORPORATION, a Delaware corporation; METALS.COM, an unknown entity; DAVID H. WOLAN, an individual; LUKE MCCAIN, an individual; JONATHAN SACHS, an individual; CHASE METALS, an unknown entity; CHASEMETALS.COM, an unknown entity; CHASE METALS, LLC, a Wyoming limited liability company; CHASE METALS, INC., a Wyoming corporation; TEM INC., a Wyoming corporation; and TMTE INC., a Wyoming corporation, Defendants.	Case No. 2:19-cv-01223-JAK-SK FIRST AMENDED COMPLAINT FOR 1. BREACH OF CONTRACT; 2. FRAUD; 3. NEGLIGENT MISREPRESENTATION; 4. FRAUDULENT INDUCEMENT; 5. FINANCIAL ELDER ABUSE; 6. CONVERSION; 7. COMMON COUNTS; 8. UNFAIR AND DECEPTIVE BUSINESS PRACTICES [CAL. B&P 17200, ET SEQ.]; 9. VIOLATION OF PENAL CODE § 496(a); 10. CIVIL CONSPIRACY; 11. RESCISSION BASED ON UNILATERAL MISTAKE; 12. RESCISSION BASED ON FRAUD; 13. RESCISSION BASED ON
	Page 1		

FIRST AMENDED COMPLAINT FOR DAMAGES

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- 3. Plaintiff alleges that defendant, ChaseMetals.com, is, and at all relevant times mentioned herein was, an unknown entity incorporated in the State of Wyoming, having its principal place of business in Cheyenne, Wyoming and conducting business in New York, Wyoming, and the City of Beverly Hills, County of Los Angeles, State of California.
- 4. Plaintiff alleges that defendant, Metals.com, is, and at all relevant times mentioned herein was, an unknown entity incorporated in the State of Wyoming, having its principal place of business in Cheyenne, Wyoming and conducting business in New York, Wyoming, and the City of Beverly Hills, County of Los Angeles, State of California.
- 5. Plaintiff alleges that defendant, Chase Metals, LLC, is, and at all times mentioned herein was, a Wyoming limited liability company having its principal place of business in Cheyenne, Wyoming and conducting its business in New York, Wyoming, and the City of Beverly Hills, County of Los Angeles, State of California through the following trade names or fictitious business names: Chase Metals; Chasemetals.Com; and/or Metals.Com.
- 6. Plaintiff alleges that defendant, Chase Metals, Inc., is, and at all times mentioned herein was, a Wyoming corporation having its principal place of business in Chevenne, Wyoming and conducting its business in New York, Wyoming, and the City of Beverly Hills, County of Los Angeles, State of California through the

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7. Plaintiff alleges that defendant, TEM, Inc., is, and at all times mentioned herein was, a Wyoming corporation having its principal place of business in Cheyenne, Wyoming and conducting its business in New York, Wyoming, and the City of Beverly Hills, County of Los Angeles, State of California through the following

trade names or fictitious business names: Chase Metals; Chasemetals.Com; and/or

- 8. Plaintiff alleges that defendant, TMTE, Inc., is, and at all times mentioned herein was, a Wyoming corporation having its principal place of business in Cheyenne, Wyoming and conducting its business in New York, Wyoming, and the City of Beverly Hills, County of Los Angeles, State of California through the following trade names or fictitious business names: Chase Metals; Chasemetals.Com; and/or Metals.Com.
- Defendants, Chase Metal, Chasemetals.Com, Metals.Com, Chase Metals, LLC,
 Chase Metals, Inc., TEM, Inc. and TMTE, Inc., are sometimes referred to herein collectively as "Corporate Defendants".
- 10. Plaintiff alleges that defendant, David H. Wolan ("Wolan"), is, and at all times mentioned herein was, a resident of the County of Los Angeles, California, and conducting business on behalf of the Corporate Defendants in the County of Los Angeles, California.

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11. Plainti	iff alleges that defendant, Luke McCain ("McCain"), is, and at all times
mentio	oned herein was, a resident of the County of Los Angeles, California, and
condu	cting business on behalf of the Corporate Defendants in the County of Los
Angel	es, California.

- 12. Plaintiff alleges that defendant, Jonathan Sachs ("Sachs"), is, and at all times mentioned herein was, a resident of the County of Los Angeles, California, and conducting business on behalf of the Corporate Defendants in the County of Los Angeles, California.
- 13. The defendant, Chase Metals Service Corporation, is a Delaware corporation with its principal place of business in New York, Wyoming, and the City of Beverly Hills, County of Los Angeles, State of California. Plaintiff is informed, believes, and thereon alleges that Chase Metals Service Corporation is registered and doing business in California as a company engaging in the trade of precious metals, including coins and Bullions.
- 14. Plaintiff alleges that at all times mentioned herein, each defendant was the agent and employee of each and all of the other defendants and were acting in the course of such agency and/or employment. Further, upon information and belief, Plaintiff alleges that all of the acts and/or omissions by each of the defendants were ratified by each of the other defendants. All defendants are sometimes referred to herein collectively as "Defendants".

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15. Plaintiff alleges that at all times mentioned herein, each defendant was the alter ego of one another, acted in concert, and acted in a conspiracy and thus, are jointly and severally responsible for the conduct of one another.

JURISDICTION AND VENUE

- 16. Plaintiff incorporates by reference each and every allegation of the above paragraphs as though set forth fully herein.
- 17. Pursuant to 28 U.S.C. § 1332, this Court has subject matter jurisdiction over the matters alleged herein based on diversity jurisdiction where Plaintiff and Defendants are citizens of different States and the amount in controversy, exclusive of interests and costs, is in excess of seventy-five thousand (\$75,000) dollars. Additionally, this Court has subject matter jurisdiction over this action pursuant to the civil RICO remedies at 18 U.S.C. § 1964, thereby giving this Court jurisdiction over this action under 28 U.S.C. § 1331 (federal question).
- 18. Pursuant to 28 U.S.C. § 1391(b), venue is proper in this judicial district because the County of Los Angeles, California is the location where a substantial part of the events or omissions giving rise to the claim occurred.

FACTS COMMON TO ALL CAUSES OF ACTION

- 19. Plaintiff incorporates by reference each and every allegation of the above paragraphs as though set forth fully herein.
- 20. Plaintiff was born on April 15, 1946. Plaintiff was married to Barbara Jean Matteo who was born on or about January 18, 1949. On or about July 8, 2017,

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Barbara passed away at the age of 68 years old on the island of Kauai, Hawaii. Plaintiff had about \$465,000 as his life savings. At the time of his wife's death, the Plaintiff was retired, and he was relying on his life savings for the remainder of his life. As such, the Plaintiff wanted to invest his life savings for the remainder of his life in a safe investment vehicle where he could grow and use the funds from his life savings to cover his living expenses.

- 21. In or around mid-2017, Plaintiff heard Defendants' radio advertisement about Defendants' investment offer and/or opportunity ("Investment Opportunity"). Plaintiff called and explained his retirement situation and goals, as stated above, to Defendants. During multiple telephone conversations from in or about August of 2017, Plaintiff spoke with defendants, Wolan, McCain, and Sachs, and other representatives of the Defendants about Defendants' Investment Opportunity. Plaintiff explained to defendants, Wolan and McCain, that his wife had recently passed in July of 2017 and that the money he would like to invest was his entire life savings and his retirement money. Plaintiff also explained that he was retired and thus, relied on his life savings to make ends meet on a monthly basis, but did not have enough money to support himself.
- 22. During these multiple telephone conversations, defendants, Wolan and McCain, would repeatedly ensure Plaintiff that Defendants' Investment Opportunity was safe and had no risk of losing money. Defendants, Wolan and McCain, both repeatedly represented to Plaintiff that the dollar loses value while Defendants'

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Investment Opportunity, involving, among other things, investments in precious metals, was a safe and no-risk investment. During the multiple communications with defendants, Wolan and McCain, Plaintiff told them multiple times that he could not afford to lose any part of his life savings and retirement funds. Wolan and McCain understood and assured Plaintiff that his funds would be safe during those conversations. Wolan and McCain used the stock market as an example, and told Plaintiff that unlike the stock market, owning precious metals is a safe investment, protects Plaintiff, goes up over time, and protects against inflation and the dollar losing value. During those conversations, Wolan and McCain repeatedly assured Plaintiff that the money he invests in precious metals with them will not be reduced or lose value.

23. Defendants, Wolan and McCain, including other representatives of Defendants represented and ensured Plaintiff that Defendants' Investment Opportunity was safe and his investment with Defendants will only increase in value as the dollar is going to lose strength causing precious metals to increase in value. Further, Defendants, particularly, defendants, Wolan and McCain, repeatedly represented to Plaintiff that: he would be purchasing precious metals from Defendants at fair market value on the day of purchase; that he would be able to sell and/or Defendants would buy back any part or the whole investment of the precious metals at any time, without any penalty, for no less than the same price he purchased them; and that the precious metals would be kept by a third-party on

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his behalf. Based on Defendants repeated representations and assurances, Plaintiff understood that Defendants' Investment Opportunity was safe, risk-free and that he would have access to his investment funds at any time if he needed money.

- 24. In reasonable and justifiable reliance on the aforementioned representations and assurances by Defendants, particularly, defendants, Wolan and McCain, about Defendants' Investment Opportunity, Plaintiff decided to buy into Defendants' Investment Opportunity and purchase precious metals from Defendants with his life savings and retirement funds. On or about August 7, 2017, Plaintiff electronically received and signed a one-page document from Defendants in order to participate in Defendants' Investment Opportunity ("Contract"), and a copy was not provided to Plaintiff at the time of signing. A true and correct copy of the Contract is attached hereto as Exhibit "1" and fully incorporated herein by this reference.
- 25. Thereafter, in August of 2017, in reasonable and justifiable reliance on the aforementioned representations and assurances by the Defendants, the Plaintiff purchased thousands of precious metals, including coins, from Defendants. Plaintiff paid Defendants, based on their invoice dated August 7, 2017, the amount of \$367,530.00. In addition, Plaintiff paid Defendants, based on their invoice dated August 23, 2017, the amount of \$94,282.50. True and correct copies of the August 7, 2017, and August 23, 2017 invoices are attached hereto, collectively, as Exhibit "2" and fully incorporated herein by this reference.

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26. No other pages or documents were provided by Defendants or signed by Plaintiff when Plaintiff received and signed the Contract electronically, nor when the Plaintiff made the purchases of precious metals from Defendant in August of 2017.

27. In or around October 2017, Plaintiff received a statement from Strata Trust Company which reflected the value of his investment with Defendants. To Plaintiff's shock and surprise, unlike what he was promised, the value of his investment with Defendants had decreased. Within about two months' time, the Plaintiff's \$461,812.50 investment with Defendants had lost about \$250,000.00 in value.

28. Plaintiff then asked defendant, Wolan, about his investment and asked for an explanation as to why his investment had dropped approximately \$250,000.00 in value. Defendants, Wolan, McCain, and Sachs, during different phone conversations, informed Plaintiff that an "agreement" he signed explained his duties and obligations ("Agreement"). Apparently, over the next few months after signing of the one-page Contract and making the aforementioned investment purchases with Defendants, Defendants provided Plaintiff with additional pages, which the Defendants claimed were the Agreement for Plaintiff's investment with Defendants. For the first time, Defendants claimed that the Plaintiff signed the socalled Agreement, which explained terms about Defendants' Investment Opportunity that was completely different than what was directly and repeatedly

represented to Plaintiff by Defendants. A true and correct copy of the so-called Agreement is attached hereto as Exhibit "3" and fully incorporated herein by this reference. Plaintiff did not sign nor ever agree to the Agreement and did not understand any of the verbiages in the Agreement or what happened with life savings and retirement funds he used to invest in Defendants' Investment Opportunity.

- 29. Moreover, Defendants, particularly, defendants, Wolan, McCain, and Sachs, told Plaintiff that the statements from Strata Trust Company did not represent the accurate value of Plaintiff's investment with the Defendants because the coins in question were minted in Canada specifically for Defendants, which had a higher value than Strata Trust Company was reflecting on the statements. As a result, Defendants, particularly, defendants, Wolan, McCain, and Sachs, would continuously tell Plaintiff that he needed to be patient, wait, and not take any action.
- 30. Plaintiff informed the Defendants of his intention to sell the precious metals and for the Defendants to buy them back for the same price the Plaintiff paid for them as Defendants had repeatedly promised. Defendants, however, refused to do so and instead told Plaintiff that they could not repurchase them for another three to five years all while continuing to represent to Plaintiff that he had not lost any money because the precious metals that he bought from Defendants were worth as much as he paid for them. They told Plaintiff that there was nothing for him to do,

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and that everything was in order, and that Plaintiff's investment was at the initial value and was on its way to gain money. Plaintiff relied on these representations to his detriment.

- 31. Although Plaintiff waited in reliance on the Defendants' continuing representation that Plaintiff had not lost any money, Plaintiff continued receiving statements that showed his investment continued to lose value. Ultimately, and as time passed, Plaintiff was forced to engage others to sell his investments with Defendants because Defendants continued to refuse to sell or buy back any part of the precious metals they had sold to him. Plaintiff was only able to recover about \$158,000.00 of what Plaintiff invested with the Defendants.
- 32. As a factual and legal result of Defendants' wrongful conduct as described herein and above, Plaintiff has been damaged for an amount, in excess of \$75,000, to be proven at the time of the trial together with the interest thereon.
- 33. Additionally, Plaintiff has incurred attorney's fees and costs, all of which Plaintiff is entitled to recover from Defendant in accordance with the terms of the agreements alleged herein or as may be provided by law.

FIRST CAUSE OF ACTION FOR BREACH OF CONTRACT

(Plaintiff against All Defendants)

34. Plaintiff incorporates by reference each and every allegation of the above paragraphs as though set forth fully herein.

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35. As alleged herein and above, defendants, Wolan and McCain, including other representatives of Defendants represented and ensured Plaintiff that Defendants' Investment Opportunity was safe and his investment with Defendants will only increase in value as the dollar is going to lose strength causing precious metals to increase in value. Additionally, Defendants, particularly, defendants, Wolan and McCain, repeatedly represented to Plaintiff that: he would be purchasing precious metals from Defendants at fair market value on the day of purchase; that he would be able to sell and/or Defendants would buy back any part or the whole investment of the precious metals at anytime, without any penalty, for no less than the same price he purchased them; and that the precious metals would be kept by a third-party on his behalf. Based on Defendants repeated representations and assurances, Plaintiff understood that Defendants' Investment Opportunity was safe, risk-free, and that he would have access to his investment funds at any time if he needed money.

36. As a result of the repeated representations and assurances by Defendants, particularly, defendants, Wolan and McCain, about Defendants' Investment Opportunity, as set forth herein and above, Plaintiff agreed to purchase precious metals from Defendants. To facilitate Plaintiff's purchase of the precious metals from Defendants, Plaintiff received and signed a one-page Contract from Defendants in order to participate in Defendants' Investment Opportunity, which Plaintiff believed was based on Defendants' representations and assurances to

Plaintiff about Defendants' Investment Opportunity. See Exhibit "1" (i.e.,

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Contract) attached hereto and fully incorporated herein by this reference. 37. Thereafter, in August of 2017, in reasonable and justifiable reliance on the aforementioned representations and assurances by the Defendants, the Plaintiff purchased thousands of precious metals, including coins, from Defendants. Plaintiff paid Defendants, based on their invoice dated August 7, 2017, the

amount of \$367,530.00. Additionally, Plaintiff paid Defendants, based on their

invoice dated August 23, 2017, the amount of \$94,282.50. See Exhibit "2" (i.e.,

the two August 2017 invoices) attached hereto and fully incorporated herein by

this reference.

38. Accordingly, Plaintiff has, at all times herein mentioned, fully complied with and performed and/or stand ready, able, and willing to comply and perform all terms of the agreement with Defendants, except as to those which were excused, waived, and/or prevented by Defendant's conduct.

39. However, Defendants is, and at all times mentioned herein were, in breach of their promises to Plaintiff, as alleged herein and above, and thereby breached the Contract.

40. Plaintiff has fully performed all his obligations pursuant to the agreement mentioned herein and has performed to the extent not prevented by the Defendants. Plaintiff has made good faith attempts to resolve the dispute, but Defendants refused and continues to refuse to comply with the Contract.

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41. As a factual and legal result of Defendant's breaches as alleged herein and above, Plaintiff has been damaged for an amount, in excess of \$500,000.00, to be proven at the time of the trial together with the interest thereon.

42. Additionally, Plaintiff has incurred attorney's fees and costs, all of which Plaintiff is entitled to recover from Defendant in accordance with the terms of the agreements alleged herein or as may be provided by law.

SECOND CAUSE OF ACTION FOR FRAUD

(Plaintiff against All Defendants)

- 43. Plaintiff incorporates by reference each and every allegation of the above paragraphs as though set forth fully herein.
- 44 As alleged herein and above, defendants, Wolan and McCain, including other representatives of Defendants represented and ensured Plaintiff that Defendants' Investment Opportunity was safe and his investment with Defendants will only increase in value as the dollar is going to lose strength causing precious metals to increase in value. Additionally, Defendants, particularly, defendants, Wolan and McCain, repeatedly represented to Plaintiff that: he would be purchasing precious metals from Defendants at fair market value on the day of purchase; that he would be able to sell and/or Defendants would buy back any part or the whole investment of the precious metals at anytime, without any penalty, for no less than the same price he purchased them; and that the precious metals would be kept by a third-party on his behalf. Based on Defendants repeated representations and

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assurances, Plaintiff understood that Defendants' Investment Opportunity was safe, risk-free, and that he would have access to his investment funds at any time if he needed money

- 45. In reliance on the repeated representations and assurances by Defendants, particularly, defendants, Wolan and McCain, about Defendants' Investment Opportunity, as set forth herein and above, Plaintiff agreed to purchase precious metals from Defendants. To facilitate Plaintiff's purchase of the precious metals from Defendants, Plaintiff received and signed a one-page Contract from Defendants in order to participate in Defendants' Investment Opportunity, which Plaintiff believed was based on Defendants' representations and assurances to Plaintiff about Defendants' Investment Opportunity. See Exhibit "1" (i.e., Contract) attached hereto and fully incorporated herein by this reference.
- 46 Thereafter, in August of 2017, in reasonable and justifiable reliance on the aforementioned representations and assurances by the Defendants, Plaintiff purchased thousands of precious metals, including coins, from Defendants. Plaintiff paid Defendants, based on their invoice dated August 7, 2017, the amount of \$367,530.00. Additionally, Plaintiff paid Defendants, based on their invoice dated August 23, 2017, the amount of \$94,282.50. See Exhibit "2" (i.e., the two August 2017 invoices) attached hereto and fully incorporated herein by this reference.

assurances, Defendants knew that they were false.

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48. Defendants made the aforementioned representations and assurances with the intention to defraud and persuade the Plaintiff to buy into Defendants' Investment Opportunity and buy precious metals from Defendants as part of the Investment

47. At the time that Defendants made the aforementioned representations and

Opportunity.

49. Plaintiff reasonably and justifiably relied on Defendants' false representations and assurances.

50. Had Plaintiff known the falsity of Defendants' representations and assurances, Plaintiff would not have agreed to buy into Defendants' Investment Opportunity or buy precious metals from Defendants as part of the Investment Opportunity or entered into the aforementioned Contract to effectuate the same.

- 51. As a factual and legal result of Defendant's misconduct, as alleged herein and above, Plaintiff has been damaged for an amount, in excess of \$500,000.00, to be proven at the time of the trial together with the interest thereon.
- 52. Additionally, Defendants' conduct was willful and malicious and without regard for the well-being of the Plaintiff, thus entitling Plaintiff to an award of punitive damages pursuant to Civ. Code § 3294 in excess of \$7,000,000.00.
- 53. Moreover, Plaintiff has incurred attorney's fees and costs, all of which Plaintiff is entitled to recover from Defendant in accordance with the terms of the agreements alleged herein or as may be provided by law.

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THIRD CAUSE OF ACTION FOR NEGLIGENT MISREPRESENTATION

(Plaintiff against All Defendants)

54. Plaintiff incorporates by reference each and every allegation of the above paragraphs as though set forth fully herein.

55. As alleged herein and above, defendants, Wolan and McCain, including other representatives of Defendants represented and ensured Plaintiff that Defendants' Investment Opportunity was safe and his investment with Defendants will only increase in value as the dollar is going to lose strength causing precious metals to increase in value. Additionally, Defendants, particularly, defendants, Wolan and McCain, repeatedly represented to Plaintiff that: he would be purchasing precious metals from Defendants at fair market value on the day of purchase; that he would be able to sell and/or Defendants would buy back any part or the whole investment of the precious metals at anytime, without any penalty, for no less than the same price he purchased them; and that the precious metals would be kept by a third-party on his behalf. Based on Defendants repeated representations and assurances, Plaintiff understood that Defendants' Investment Opportunity was safe, risk-free, and that he would have access to his investment funds at any time if he needed money.

56. In reliance on the repeated representations and assurances by Defendants, particularly, defendants, Wolan and McCain, about Defendants' Investment Opportunity, as set forth herein and above, Plaintiff agreed to purchase precious

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metals from Defendants. To facilitate Plaintiff's purchase of the precious metals from Defendants, Plaintiff received and signed a one-page Contract from Defendants in order to participate in Defendants' Investment Opportunity, which Plaintiff believed was based on Defendants' representations and assurances to Plaintiff about Defendants' Investment Opportunity. See Exhibit "1" (i.e., Contract) attached hereto and fully incorporated herein by this reference.

- 57. Thereafter, in August of 2017, in reasonable and justifiable reliance on the aforementioned representations and assurances by the Defendants, Plaintiff purchased thousands of precious metals, including coins, from Defendants. Plaintiff paid Defendants, based on their invoice dated August 7, 2017, the amount of \$367,530.00. Additionally, Plaintiff paid Defendants, based on their invoice dated August 23, 2017, the amount of \$94,282.50. See Exhibit "2" (i.e., the two August 2017 invoices) attached hereto and fully incorporated herein by this reference.
- 58. Defendants' representations and assurances to Plaintiff were not true.
- 59. While Defendants may have believed their representations and assurances to Plaintiff were true, Defendants had no reasonable grounds for believing the representations and assurances were true when Defendants made them.
- 60. Defendants intended that Plaintiff relies on their representations and assurances.
- 61. Plaintiff reasonably and justifiably relied on Defendants' representations and assurances.

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62. Had Plaintiff known the falsity of Defendants' representations and assurances, Plaintiff would not have agreed to buy into Defendants' Investment Opportunity or buy precious metals from Defendants as part of the Investment Opportunity or entered into the aforementioned Contract to effectuate the same.

- 63. As a factual and legal result of Plaintiff's reliance on Defendant's representations and assurances, as alleged herein and above, Plaintiff has been damaged for an amount, in excess of \$500,000.00, to be proven at the time of the trial together with the interest thereon.
- 64. Moreover, Plaintiff has incurred attorney's fees and costs, all of which Plaintiff is entitled to recover from Defendant in accordance with the terms of the agreements alleged herein or as may be provided by law.

FOURTH CAUSE OF ACTION FOR FRAUDULENT INDUCEMENT (Plaintiff against All Defendants)

- 65. Plaintiff incorporates by reference each and every allegation of the above paragraphs as though set forth fully herein.
- 66. As alleged herein and above, defendants, Wolan and McCain, including other representatives of Defendants represented and ensured Plaintiff that Defendants' Investment Opportunity was safe and his investment with Defendants will only increase in value as the dollar is going to lose strength causing precious metals to increase in value. Additionally, Defendants, particularly, defendants, Wolan and McCain, repeatedly represented to Plaintiff that: he would be purchasing precious

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metals from Defendants at fair market value on the day of purchase; that he would be able to sell and/or Defendants would buy back any part or the whole investment of the precious metals at anytime, without any penalty, for no less than the same price he purchased them; and that the precious metals would be kept by a third-party on his behalf. Based on Defendants repeated representations and assurances, Plaintiff understood that Defendants' Investment Opportunity was safe, risk-free, and that he would have access to his investment funds at any time if he needed money.

- 67. In reliance on the repeated representations and assurances by Defendants, particularly, defendants, Wolan and McCain, about Defendants' Investment Opportunity, as set forth herein and above, Plaintiff agreed to purchase precious metals from Defendants. To facilitate Plaintiff's purchase of the precious metals from Defendants, Plaintiff received and signed a one-page Contract from Defendants in order to participate in Defendants' Investment Opportunity, which Plaintiff believed was based on Defendants' representations and assurances to Plaintiff about Defendants' Investment Opportunity. See Exhibit "1" (i.e., Contract) attached hereto and fully incorporated herein by this reference.
- 68. Thereafter, in August of 2017, in reasonable and justifiable reliance on the aforementioned representations and assurances by the Defendants, the Plaintiff purchased thousands of precious metals, including coins, from Defendants. Plaintiff paid Defendants, based on their invoice dated August 7, 2017, the

amount of \$367,530.00. Additionally, Plaintiff paid Defendants, based on their invoice dated August 23, 2017, the amount of \$94,282.50. See Exhibit "2" (i.e., the two August 2017 invoices) attached hereto and fully incorporated herein by this reference.

- 69. At the time that Defendants made the aforementioned representations and assurances, Defendants knew that they were false.
- 70. Defendants made the aforementioned representations and assurances with the intention to defraud and induce Plaintiff to buy into Defendants' Investment Opportunity and buy precious metals from Defendants as part of the Investment Opportunity.
- 71. Plaintiff reasonably and justifiably relied on Defendants' false representations and assurances.
- 72. Had Plaintiff known the falsity of Defendants' representations and assurances, Plaintiff would not have agreed to buy into Defendants' Investment Opportunity or buy precious metals from Defendants as part of the Investment Opportunity or entered into the aforementioned Contract to effectuate the same.
- 73. As a factual and legal result of Defendant's misconduct, as alleged herein and above, Plaintiff has been damaged for an amount, in excess of \$500,000.00, to be proven at the time of the trial together with the interest thereon.

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74. Additionally, Defendants' conduct was willful and malicious and without regard
for the well-being of the Plaintiff, thus entitling Plaintiff to an award of punitive
damages pursuant to Civ. Code § 3294 in excess of \$7,000,000.00.

75 Moreover, Plaintiff has incurred attorney's fees and costs, all of which Plaintiff is entitled to recover from Defendant in accordance with the terms of the agreements alleged herein or as may be provided by law.

FIFTH CAUSE OF ACTION FOR FINANCIAL ELDER ABUSE

(Welf. & Inst. Code §§ 15610.30, 15657.5)

(Plaintiff against All Defendants)

- 76. Plaintiff incorporates by reference each and every allegation of the above paragraphs as though set forth fully herein.
- 77. At all times mentioned herein, Plaintiff was older than 65 years of age.
- 78. Defendants appropriated and retained Plaintiffs' life savings and retirement funds. As alleged herein and above, defendants, Wolan and McCain, including other representatives of Defendants represented and ensured Plaintiff that Defendants' Investment Opportunity was safe and his investment with Defendants will only increase in value as the dollar is going to lose strength causing precious metals to increase in value. Additionally, Defendants, particularly, defendants, Wolan and McCain, repeatedly represented to Plaintiff that: he would be purchasing precious metals from Defendants at fair market value on the day of purchase; that he would be able to sell and/or Defendants would buy back any part or the whole

investment of the precious metals at anytime, without any penalty, for no less than

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the same price he purchased them; and that the precious metals would be kept by a third-party on his behalf. Based on Defendants repeated representations and assurances, Plaintiff understood that Defendants' Investment Opportunity was safe, risk-free, and that he would have access to his investment funds at any time if he needed money. 79 In reliance on the repeated representations and assurances by Defendants,

particularly, defendants, Wolan and McCain, about Defendants' Investment Opportunity, as set forth herein and above, Plaintiff agreed to purchase precious metals from Defendants. To facilitate Plaintiff's purchase of the precious metals from Defendants, Plaintiff received and signed a one-page Contract from Defendants in order to participate in Defendants' Investment Opportunity, which Plaintiff believed was based on Defendants' representations and assurances to Plaintiff about Defendants' Investment Opportunity. See Exhibit "1" (i.e., Contract) attached hereto and fully incorporated herein by this reference.

80. Thereafter, in August of 2017, in reasonable and justifiable reliance on the aforementioned representations and assurances by the Defendants, the Plaintiff purchased thousands of precious metals, including coins, from Defendants. Plaintiff paid Defendants, based on their invoice dated August 7, 2017, the amount of \$367,530.00. Additionally, Plaintiff paid Defendants, based on their invoice dated August 23, 2017, the amount of \$94,282.50. See Exhibit "2" (i.e.,

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the two August 2017 invoices) attached hereto and fully incorporated herein by this reference.

- 81. In or around October 2017, Plaintiff received a statement from Strata Trust Company which reflected the value of his investment with Defendants. To Plaintiff's shock and surprise, unlike what he was promised, the value of his investment with Defendants had decreased. Within about two months' time, the Plaintiff's \$461,812.50 investment with Defendants had lost about \$250,000.00 in value.
- 82. Defendants, particularly, defendants, Wolan, McCain, and Sachs, told Plaintiff that the statements from Strata Trust Company did not represent the accurate value of Plaintiff's investment with the Defendants because the coins in question were minted in Canada specifically for Defendants, which had a higher value than Strata Trust Company was reflecting on the statements. As a result, Defendants, particularly, defendants, Wolan, McCain, and Sachs, would continuously tell Plaintiff that he needed to be patient, wait, and not take any action.
- 83. Nevertheless, Plaintiff informed the Defendants of his intention to sell the precious metals and for the Defendants to buy them back for the same price the Plaintiff paid for them as Defendants had repeatedly promised. Defendants, however, refused to do so and instead told Plaintiff that they could not repurchase them for another three to five years all while continuing to represent to Plaintiff

Defendants were worth as much as he paid for them.

that he had not lost any money because the precious metals that he bought from

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84. Notwithstanding Defendants' continuing representation that Plaintiff had not lost any money, Plaintiff continued receiving statements that showed the value of his investment kept on losing value. Ultimately, in an effort to preserve what was left of his life savings and retirement funds, Plaintiff was forced to engage others to

only able to recover about \$158,000.00 of what Plaintiff invested with the

sell his investments with Defendants because Defendants continued to refuse to

sell or buy back any part of the precious metals they had sold to him. Plaintiff was

Defendants.

85. Defendants appropriated and retained the Plaintiff's life savings and retirement funds for wrongful use, with the intent to defraud, and/or by undue influence. Defendants engaged in such misconduct either directly, or assisted each other in such misconduct.

86. As a result of Defendants' misconduct, as alleged herein and above, the Plaintiff was harmed and Defendants' misconduct was a substantial factor in causing Plaintiff's harm.

87. As a factual and legal result of Defendant's misconduct, as alleged herein and above, Plaintiff has been damaged for an amount, in excess of \$500,000.00, to be proven at the time of the trial together with the interest thereon.

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88. Additionally, Defendants' conduct was willful and malicious and without regard for the well-being of the Plaintiff, thus entitling Plaintiff to an award of punitive damages pursuant to Civ. Code § 3294 in excess of \$7,000,000.00.

89. Moreover, Plaintiff has incurred attorney's fees and costs, all of which Plaintiff is entitled to recover from Defendant in accordance with the terms of the agreements alleged herein or as may be provided by law (e.g., Welf. & Inst. Code §15657.5).

SIXTH CAUSE OF ACTION FOR CONVERSION

(Plaintiff against All Defendants)

- 90. Plaintiff incorporates by reference each and every allegation of the above paragraphs as though set forth fully herein.
- 91. At all times relevant herein, Plaintiff had an ownership interest in his life savings and retirement funds, including without limitation, all amounts of money paid to Defendants in connection with Defendant's Investment Opportunity.
- 92. Defendants are in possession of all the money the Plaintiff paid in connection with Defendant's Investment Opportunity.
- 93. Despite multiple demands by Plaintiff for the return of his money, Defendants have refused to pay back the money and continue to hold such money belonging to Plaintiff without his consent in converting the same to Defendants' own use.
- 94. As a factual and legal result of Defendant's misconduct, as alleged herein and above, Plaintiff has been damaged for an amount, in excess of \$500,000.00, to be proven at the time of the trial together with the interest thereon.

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95. Additionally, Defendants' conduct was willful and malicious and without regard for the well-being of Plaintiff, thus entitling Plaintiff to an award of punitive damages pursuant to Civ. Code § 3294 in excess of \$7,000,000.00.

96. Moreover, Plaintiff has incurred attorney's fees and costs, all of which Plaintiff is entitled to recover from Defendant in accordance with the terms of the agreements alleged herein or as may be provided by law.

SEVENTH CAUSE OF ACTION FOR COMMON COUNT

(MONEY HAD AND RECEIVED)

(Plaintiff against All Defendants)

- 97. Plaintiff incorporates by reference each and every allegation of the above paragraphs as though set forth fully herein.
- 98. Defendants received amounts of money that were intended for Plaintiff's benefit, including without limitation, payments Plaintiff made to Defendants in connection with Defendant's Investment Opportunity.
- 99. Despite multiple demands by Plaintiff for the return of his money, Defendants have refused to pay back the money and continue to hold said money.
- 100. As a factual and legal result of Defendant's misconduct, as alleged herein and above, Plaintiff has been damaged for an amount, in excess of \$500,000.00, to be proven at the time of the trial together with the interest thereon.

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101. Moreover, Plaintiff has incurred attorney's fees and costs, all of which Plaintiff is entitled to recover from Defendant in accordance with the terms of the agreements alleged herein or as may be provided by law.

EIGHTH CAUSE OF ACTION FOR UNFAIR AND DECEPTIVE BUSINESS PRACTICES CAL. B & P § 17200, ET. SEQ.

(Plaintiff against All Defendants)

- 102. Plaintiff incorporates by reference each and every allegation of the above paragraphs as though set forth fully herein.
- 103. Business and Professions Code § 17200 states, in pertinent part: "...unfair competition shall mean and include any unlawful, unfair or fraudulent business act or practice and unfair, deceptive, untrue or misleading advertising and any act prohibited by Chapter 1 (commencing with Section 17500) of Part 3 of Division 7 of the Business and Professions Code" and allows an aggrieved party to seek restitution and relief from the court enjoining such unfair and fraudulent acts and practices.
- 104. At all times mentioned herein, Defendants engaged in "unlawful", "unfair", and "fraudulent" business practices because its conduct was immoral, unethical, oppressive, unscrupulous and substantially damaging to Plaintiff. Specifically, and without limitation, the particular offensive conduct includes Defendants' representations and assurances to Plaintiff that: Defendants' Investment Opportunity was safe and his investment with Defendants will only increase in

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value as the dollar is going to lose strength causing precious metals to increase in value; Defendants, particularly, defendants, Wolan and McCain, repeatedly representing that Plaintiff would be purchasing precious metals from Defendants at fair market value on the day of purchase; that Plaintiff would be able to sell and/or Defendants would buy back any part or the whole investment of the precious metals at anytime, without any penalty, for no less than the same price Plaintiff purchased them; and that the precious metals would be kept by a third-party on his behalf; when, in fact, Plaintiff's investment with Defendants lost almost all of its value; Defendants refused and continues to refuse to sell or buy back any of the precious metals Plaintiff bought from Defendants in connection with Defendants' Investment Opportunity at the prices Plaintiff bought them from Defendants.

- 105. At all times mentioned herein, Defendants engaged in "fraudulent" business practices because members of the public are likely to be deceived as a result of the conduct alleged herein and above.
- 106. As a factual and legal result of Defendant's misconduct, as alleged herein and above, Plaintiff has been damaged for an amount, in excess of \$500,000.00, to be proven at the time of the trial together with the interest thereon. Plaintiff therefore seeks restitution from Defendants.
- 107. Defendants' conduct, as alleged herein and above, was willful and malicious and without regard for the well-being of Plaintiff, thus entitling Plaintiff to an

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\$7,000,000.00.

108. Moreover, Plaintiff has incurred attorney's fees and costs, all of which Plaintiff

award of punitive damages pursuant to Civ. Code § 3294 in excess of

os. Moreover, Plaintiff has incurred attorney's fees and costs, all of which Plaintiff is entitled to recover from Defendant in accordance with the terms of the agreements alleged herein or as may be provided by law.

109. Additionally, Defendants' conduct has caused, and unless enjoined will continue to cause, irreparable injury to, including harm to the public especially the elderly whom, are targeted by the Defendants, for which money cannot adequately compensate. Plaintiff has no adequate remedy at law for these wrongs and injuries. Plaintiff is, therefore, entitled to a preliminary and permanent injunction restraining and enjoining Defendants and their agents, servants, and employees, and all persons acting thereunder, in concert with, or on their behalf, from further acts of unfair competition, including (a) engaging in additional misappropriation of others; (b) engaging in acts which would be harmful to the public, including selling products, including without limiation, Defendants' Investment Opportunity, under the same type of misrepresentations; (c) any actions which are fraudulent, including continuing to make misrepresentations to prospective customers as they had done to Plaintiff; and (d) engaging in selfdealing, including usurping opportunities.

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NINTH CAUSE OF ACTION FOR VIOLATION OF PENAL CODE § 496(a)

(Plaintiff against All Defendants)

- 110. Plaintiff incorporates by reference each and every allegation of the above paragraphs as though set forth fully herein.
- 111. Penal Code § 496(a) states that "Every person who buys or receives any property that has been stolen or that has been obtained in any manner constituting theft or extortion, knowing the property to be so stolen or obtained, or who conceals, sells, withholds, or aids in concealing, selling, or withholding any property from the owner, knowing the property to be so stolen or obtained, shall be punished by imprisonment in a state prison, or in a county jail for not more than one year."
- 112. Penal Code § 496© states that "Any person who has been injured by a violation of subdivision (a) or (b) may bring an action for three times the amount of actual damages, if any, sustained by the plaintiff, costs of suit, and reasonable attorney's fees."
- 113. As alleged herein and above, Defendants induced Plaintiff under false pretenses to use Plaintiff's life savings and retirement funds to buy into Defendants' Investment Opportunity and to purchase precious metals from Defendants in connection with the Investment Opportunity.
- 114. As alleged herein and above, defendants, Wolan and McCain, including other representatives of Defendants represented and ensured Plaintiff that Defendants'

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Investment Opportunity was safe and his investment with Defendants will only increase in value as the dollar is going to lose strength causing precious metals to increase in value. Additionally, Defendants, particularly, defendants, Wolan and McCain, repeatedly represented to Plaintiff that: he would be purchasing precious metals from Defendants at fair market value on the day of purchase; that he would be able to sell and/or Defendants would buy back any part or the whole investment of the precious metals at any time, without any penalty, for no less than the same price he purchased them; and that the precious metals would be kept by a third-party on his behalf. Based on Defendants repeated representations and assurances, Plaintiff understood that Defendants' Investment Opportunity was safe, risk-free, and that he would have access to his investment funds at any time if he needed money.

115. In reliance on the repeated representations and assurances by Defendants, particularly, defendants, Wolan and McCain, about Defendants' Investment Opportunity, as set forth herein and above, Plaintiff agreed to purchase precious metals from Defendants. To facilitate Plaintiff's purchase of the precious metals from Defendants, Plaintiff received and signed a one-page Contract from Defendants in order to participate in Defendants' Investment Opportunity, which Plaintiff believed was based on Defendants' representations and assurances to Plaintiff about Defendants' Investment Opportunity. See Exhibit "1" (i.e., Contract) attached hereto and fully incorporated herein by this reference.

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KERENDIAN & ASSOCIATES, INC. 11755 Wilshire Blvd., 15th Floor Los Angeles, CA 90025 14 116. Thereafter, in August of 2017, in reasonable and justifiable reliance on the aforementioned representations and assurances by the Defendants, Plaintiff purchased thousands of precious metals, including coins, from Defendants. Plaintiff paid Defendants, based on their invoice dated August 7, 2017, the amount of \$367,530.00. Additionally, Plaintiff paid Defendants, based on their invoice dated August 23, 2017, the amount of \$94,282.50. See Exhibit "2" (i.e., the two August 2017 invoices) attached hereto and fully incorporated herein by this reference.

117. In or around October 2017, Plaintiff received a statement from Strata Trust Company which reflected the value of his investment with Defendants. To Plaintiff's shock and surprise, unlike what he was promised, the value of his investment with Defendants had decreased over \$211,000.00. Within about two months' time, the Plaintiff's \$461,812.50 investment with Defendants had lost about \$250,000.00 in value.

118. Defendants, particularly, defendants, Wolan, McCain, and Sachs, told Plaintiff that the statements from Strata Trust Company did not represent the accurate value of Plaintiff's investment with the Defendants because the coins in question were minted in Canada specifically for Defendants, which had a higher value than Strata Trust Company was reflecting on the statements. As a result, Defendants, particularly, defendants, Wolan, McCain, and Sachs, would continuously tell Plaintiff that he needed to be patient, wait, and not take any action.

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119. Nevertheless, Plaintiff informed the Defendants of his intention to sell the precious metals and for the Defendants to buy them back for the same price the Plaintiff paid for them as Defendants had repeatedly promised. Defendants, however, refused to do so and instead told Plaintiff that they could not repurchase them for another three to five years all while continuing to represent to Plaintiff that he had not lost any money because the precious metals that he bought from Defendants were worth as much as he paid for them.

- 120. Notwithstanding Defendants' continuing representation that Plaintiff had not lost any money, Plaintiff continued receiving statements that showed the value of his investment kept on losing value. Ultimately, in an effort to preserve what was left of his life savings and retirement funds, Plaintiff was forced to engage others to sell his investments with Defendants because Defendants continued to refuse to sell or buy back any part of the precious metals they had sold to him. Plaintiff was only able to recover about \$158,000.00 of what Plaintiff invested with the Defendants.
- 121. As a factual and legal result of Defendant's misconduct, as alleged herein and above, Plaintiff has been damaged for an amount, in excess of \$1,500,000.00, to be proven at the time of the trial together with the interest thereon.
- 122. Additionally, Defendants' conduct was willful and malicious and without regard for the well-being of Plaintiff, thus entitling Plaintiff to an award of punitive damages pursuant to Civ. Code § 3294 in excess of \$7,000,000.00.

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25 26 123. Moreover, Plaintiff has incurred attorney's fees and costs, all of which Plaintiff is entitled to recover from Defendant in accordance with the terms of the agreements alleged herein or as may be provided by law (e.g., Penal Code § 496©).

TENTH CAUSE OF ACTION FOR CIVIL CONSPIRACY

(Plaintiff against All Defendants)

- 124. Plaintiff incorporates by reference each and every allegation of the above paragraphs as though set forth fully herein.
- 125. Defendants and each of them knowingly and willfully conspired and agreed among themselves to perpetrate a fraud on Plaintiff to steal his life savings and retirement funds for Defendants' own benefit. Defendants conspired to violate Plaintiff's rights for all the causes of action alleged in this pleading.
- 126. Defendants and each of them did the acts and things alleged herein and above pursuant to, and in furtherance of, the conspiracy and above-alleged conspiracy agreement.
- 127. As a factual and legal result of Defendant's misconduct, as alleged herein and above, Plaintiff has been damaged for an amount, in excess of \$500,000.00, to be proven at the time of the trial together with the interest thereon.
- 128. Additionally, Defendants' conduct was willful and malicious and without regard for the well-being of Plaintiff, thus entitling Plaintiff to an award of punitive damages pursuant to Civ. Code § 3294 in excess of \$7,000,000.00.

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129. Moreover, Plaintiff has incurred attorney's fees and costs, all of which Plaintiff is entitled to recover from Defendant in accordance with the terms of the agreements alleged herein or as may be provided by law.

ELEVENTH CAUSE OF ACTION FOR RESCISSION BASED ON UNILATERAL MISTAKE

(Plaintiff against All Defendants)

- 130. Plaintiff incorporates by reference each and every allegation of the above paragraphs as though set forth fully herein.
- 131. Plaintiff entered into the Investment Opportunity with the Defendants based upon Plaintiff's understanding of Defendant's Investment Opportunity as a stated herein and above.
- 132. As result of Defendants' representations and assurances, as alleged herein and above, Plaintiff was mistaken in believing that Defendants' Investment Opportunity was safe and his investment with Defendants will only increase in value as the dollar is going to lose strength causing precious metals to increase in value; that Plaintiff would be purchasing precious metals from Defendants at fair market value on the day of purchase; that Plaintiff would be able to sell and/or Defendants would buy back any part or the whole investment of the precious metals at any time, without any penalty, for no less than the same price he purchased them; and that the precious metals would be kept by a third-party on his behalf.

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133. Plaintiff's mistake was not caused by any neglect of a legal duty.

134. Defendants knew of Plaintiff's mistaken belief and used Plaintiff's mistake to take advantage of Plaintiff by inducing Plaintiff to enter into the Contract to buy into Defendant's Investment Opportunity and to purchase precious metals from Defendants in connection with the Investment Opportunity.

135. Indeed, in August of 2017, in reasonable and justifiable reliance on the aforementioned representations and assurances by the Defendants, Plaintiff agreed to purchase precious metals from Defendants. To facilitate Plaintiff's purchase of the precious metals from Defendants, Plaintiff received and signed a one-page Contract from Defendants in order to participate in Defendants' Investment Opportunity, which Plaintiff believed was based on Defendants' representations and assurances to Plaintiff about Defendants' Investment Opportunity. See Exhibit "1" (i.e., Contract) attached hereto and fully incorporated herein by this reference.

136. Plaintiff purchased thousands of precious metals, including coins, from Defendants. Plaintiff paid Defendants, based on their invoice dated August 7, 2017, the amount of \$367,530.00. Additionally, Plaintiff paid Defendants, based on their invoice dated August 23, 2017, the amount of \$94,282.50. See Exhibit "2" (i.e., the two August 2017 invoices) attached hereto and fully incorporated herein by this reference.

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Company which reflected the value of his investment with Defendants. To Plaintiff's shock and surprise, unlike what he was promised, the value of his investment with Defendants had decreased. Within about two months' time, Plaintiff's \$461,812.50 investment with Defendants had lost about \$250,000.00 in value.

137. In or around October 2017, Plaintiff received a statement from Strata Trust

138. Defendants later claimed that the terms of Plaintiff's investment with Defendants were different than the terms of Plaintiff's mistaken belief.

- 139. Despite Plaintiff's notice to Defendants that the Contract was rescinded and offer to restore to Defendants the precious metals Defendants sold to him on condition that Defendants restore to Plaintiff all of the consideration Plaintiff paid to Defendants for the precious metals, Defendants refused and continues to refuse to do so.
- 140. Notwithstanding the aforementioned notice, Plaintiff intends service of summons of this complaint to serve as notice of rescission of the Contract and hereby offers to restore all consideration furnished by Defendants under said Contract, on condition that Defendants restore to Plaintiff the consideration furnished by Plaintiff.
- 141. Plaintiff will suffer irreparable and substantial harm if consideration furnished by Plaintiff, with interest thereon at the maxim legal rate from the date of

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rescission, is not restored, in that the consideration was Plaintiff's entire life savings.

142. Moreover, Plaintiff has incurred attorney's fees and costs, all of which Plaintiff is entitled to recover from Defendant in accordance with the terms of the agreements alleged herein or as may be provided by law.

TWELFTH CAUSE OF ACTION FOR RESCISSION BASED ON FRAUD & FRAUDULENT INDUCEMENT

(Plaintiff against All Defendants)

- 143. Plaintiff incorporates by reference each and every allegation of the above paragraphs as though set forth fully herein.
- 144. As alleged herein and above, defendants, Wolan and McCain, including other representatives of Defendants represented and ensured Plaintiff that Defendants' Investment Opportunity was safe and his investment with Defendants will only increase in value as the dollar is going to lose strength causing precious metals to increase in value. Additionally, Defendants, particularly, defendants, Wolan and McCain, repeatedly represented to Plaintiff that: he would be purchasing precious metals from Defendants at fair market value on the day of purchase; that he would be able to sell and/or Defendants would buy back any part or the whole investment of the precious metals at anytime, without any penalty, for no less than the same price he purchased them; and that the precious metals would be kept by a third-party on his behalf. Based on Defendants repeated representations and

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assurances, Plaintiff understood that Defendants' Investment Opportunity was safe, risk-free, and that he would have access to his investment funds at any time if he needed money.

145. In reliance on the repeated representations and assurances by Defendants, particularly, defendants, Wolan and McCain, about Defendants' Investment Opportunity, as set forth herein and above, Plaintiff agreed to purchase precious metals from Defendants. To facilitate Plaintiff's purchase of the precious metals from Defendants, Plaintiff received and signed a one-page Contract from Defendants in order to participate in Defendants' Investment Opportunity, which Plaintiff believed was based on Defendants' representations and assurances to Plaintiff about Defendants' Investment Opportunity. See Exhibit "1" (i.e., Contract) attached hereto and fully incorporated herein by this reference.

aforementioned representations and assurances by the Defendants, the Plaintiff purchased thousands of precious metals, including coins, from Defendants. Plaintiff paid Defendants, based on their invoice dated August 7, 2017, the amount of \$367,530.00. Additionally, Plaintiff paid Defendants, based on their invoice dated August 23, 2017, the amount of \$94,282.50. See Exhibit "2" (i.e., the two August 2017 invoices) attached hereto and fully incorporated herein by this reference.

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assurances, Defendants knew that they were false. 148. Defendants made the aforementioned representations and assurances with the

147. At the time that Defendants made the aforementioned representations and

intention to defraud and induce Plaintiff to buy into Defendants' Investment Opportunity and buy precious metals from Defendants as part of the Investment Opportunity.

149. Plaintiff reasonably and justifiably relied on Defendants' false representations and assurances.

150. Had Plaintiff known the falsity of Defendants' representations and assurances, Plaintiff would not have agreed to buy into Defendants' Investment Opportunity or buy precious metals from Defendants as part of the Investment Opportunity or entered into the aforementioned Contract to effectuate the same.

151. Despite Plaintiff's notice to Defendants that the Contract was rescinded and offer to restore to Defendants the precious metals Defendants sold to him on condition that Defendants restore to Plaintiff all of the consideration Plaintiff paid to Defendants for the precious metals, Defendants refused and continues to refuse to do so.

152. Notwithstanding the aforementioned notice, Plaintiff intends service of summons of this complaint to serve as notice of rescission of the Contract and hereby offers to restore all consideration furnished by Defendants under said

Contract, on condition that Defendants restore to Plaintiff the consideration

153. As a factual and legal result of Defendant's misconduct, as alleged herein and

furnished by Plaintiff.

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5 above. Plaintiff will suffer irreparable and substantial harm if consideration furnished by Plaintiff, with interest thereon at the maxim legal rate from the date of rescission, is not restored, in that the consideration was Plaintiff's entire life 8 savings. 154. Additionally, Defendants' conduct was willful and malicious and without

regard for the well-being of Plaintiff, thus entitling Plaintiff to an award of punitive damages pursuant to Civ. Code § 3294 in excess of \$7,000,000.00.

155. Moreover, Plaintiff has incurred attorney's fees and costs, all of which Plaintiff is entitled to recover from Defendant in accordance with the terms of the agreements alleged herein or as may be provided by law.

THIRTEENTH CAUSE OF ACTION FOR RESCISSION BASED ON NEGLIGENT MISREPRESENTATION (Plaintiff against All Defendants)

156. Plaintiff incorporates by reference each and every allegation of the above paragraphs as though set forth fully herein.

157. As alleged herein and above, defendants, Wolan and McCain, including other representatives of Defendants represented and ensured Plaintiff that Defendants' Investment Opportunity was safe and his investment with Defendants will only

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increase in value as the dollar is going to lose strength causing precious metals to increase in value. Additionally, Defendants, particularly, defendants, Wolan and McCain, repeatedly represented to Plaintiff that: he would be purchasing precious metals from Defendants at fair market value on the day of purchase; that he would be able to sell and/or Defendants would buy back any part or the whole investment of the precious metals at anytime, without any penalty, for no less than the same price he purchased them; and that the precious metals would be kept by a third-party on his behalf. Based on Defendants repeated representations and assurances, Plaintiff understood that Defendants' Investment Opportunity was safe, risk-free, and that he would have access to his investment funds at any time if he needed money.

158. In reliance on the repeated representations and assurances by Defendants, particularly, defendants, Wolan and McCain, about Defendants' Investment Opportunity, as set forth herein and above, Plaintiff agreed to purchase precious metals from Defendants. To facilitate Plaintiff's purchase of the precious metals from Defendants, Plaintiff received and signed a one-page Contract from Defendants in order to participate in Defendants' Investment Opportunity, which Plaintiff believed was based on Defendants' representations and assurances to Plaintiff about Defendants' Investment Opportunity. See Exhibit "1" (i.e., Contract) attached hereto and fully incorporated herein by this reference.

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- 159. Thereafter, in August of 2017, in reasonable and justifiable reliance on the aforementioned representations and assurances by the Defendants, Plaintiff purchased thousands of precious metals, including coins, from Defendants. Plaintiff paid Defendants, based on their invoice dated August 7, 2017, the amount of \$367,530.00. Additionally, Plaintiff paid Defendants, based on their invoice dated August 23, 2017, the amount of \$94,282.50. See Exhibit "2" (i.e., the two August 2017 invoices) attached hereto and fully incorporated herein by this reference.
- 160. Defendants' representations and assurances to Plaintiff were not true.
- 161. While Defendants may have believed their representations and assurances to Plaintiff were true, Defendants had no reasonable grounds for believing the representations and assurances were true when Defendants made them.
- 162. Defendants intended that Plaintiff rely on their representations and assurances.
- 163. Plaintiff reasonably and justifiably relied on Defendants' representations and assurances.
- 164. Had Plaintiff known the falsity of Defendants' representations and assurances, Plaintiff would not have agreed to buy into Defendants' Investment Opportunity or buy precious metals from Defendants as part of the Investment Opportunity or entered into the aforementioned Contract to effectuate the same.
- 165. Despite Plaintiff's notice to Defendants that the Contract was rescinded and offer to restore to Defendants the precious metals Defendants sold to him on

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condition that Defendants restore to Plaintiff all of the consideration Plaintiff paid to Defendants for the precious metals, Defendants refused and continues to refuse to do so.

- 166. Notwithstanding the aforementioned notice, Plaintiff intends service of summons of this complaint to serve as notice of rescission of the Contract and hereby offers to restore all consideration furnished by Defendants under said Contract, on condition that Defendants restore to Plaintiff the consideration furnished by Plaintiff.
- 167. As a factual and legal result of Defendant's misconduct, as alleged herein and above. Plaintiff will suffer irreparable and substantial harm if consideration furnished by Plaintiff, with interest thereon at the maxim legal rate from the date of rescission, is not restored, in that the consideration was Plaintiff's entire life savings.
- 168. Moreover, Plaintiff has incurred attorney's fees and costs, all of which Plaintiff is entitled to recover from Defendant in accordance with the terms of the agreements alleged herein or as may be provided by law.

FOURTEENTH CAUSE OF ACTION FOR RESCISSION

BASED ON LACK OF CONSIDERATION

(Plaintiff against All Defendants)

169. Plaintiff incorporates by reference each and every allegation of the above paragraphs as though set forth fully herein.

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170. As a result of Defendants' breach of contract, fraud, negligent misrepresentation, and fraudulent inducement upon Plaintiff with respect to Defendants' Investment Opportunity, as alleged herein and above, the consideration for Plaintiffs' obligation completely fails, thereby rendering it entirely void.

- 171. Despite Plaintiff's notice to Defendants that the Contract was rescinded and offer to restore to Defendants the precious metals Defendants sold to him on condition that Defendants restore to Plaintiff all of the consideration Plaintiff paid to Defendants for the precious metals, Defendants refused and continues to refuse to do so.
- 172. Notwithstanding the aforementioned notice, Plaintiff intends service of summons of this complaint to serve as notice of rescission of the Contract and hereby offers to restore all consideration furnished by Defendants under said Contract, on condition that Defendants restore to Plaintiff the consideration furnished by Plaintiff.
- 173. As a factual and legal result of Defendant's misconduct, as alleged herein and above, Plaintiff will suffer irreparable and substantial harm if consideration furnished by Plaintiff, with interest thereon at the maxim legal rate from the date of rescission, is not restored, in that the consideration was Plaintiff's entire life savings.

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174. Moreover, Plaintiff has incurred attorney's fees and costs, all of which Plaintiff is entitled to recover from Defendant in accordance with the terms of the agreements alleged herein or as may be provided by law.

FIFTEENTH CAUSE OF ACTION FOR RESCISSION BASED ON ILLEGALITY & PUBLIC INTEREST

(Plaintiff against All Defendants)

- 175. Plaintiff incorporates by reference each and every allegation of the above paragraphs as though set forth fully herein.
- 176. As a result of Defendants' financial elder abuse, unfair and deceptive business practices, and violation of Penal Code § 496(a) against Plaintiff with respect to Defendants' Investment Opportunity, as alleged herein and above, the Contract alleged herein is unlawful and its enforcement would be prejudicial to the public interest.
- 177. Despite Plaintiff's notice to Defendants that the Contract was rescinded and offer to restore to Defendants the precious metals Defendants sold to him on condition that Defendants restore to Plaintiff all of the consideration Plaintiff paid to Defendants for the precious metals, Defendants refused and continues to refuse to do so.
- 178. Notwithstanding the aforementioned notice, Plaintiff intends service of summons of this complaint to serve as notice of rescission of the Contract and hereby offers to restore all consideration furnished by Defendants under said

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Contract, on condition that Defendants restore to Plaintiff the consideration furnished by Plaintiff.

- 179. As a factual and legal result of Defendant's misconduct, as alleged herein and above. Plaintiff will suffer irreparable and substantial harm if consideration furnished by Plaintiff, with interest thereon at the maxim legal rate from the date of rescission, is not restored, in that the consideration was Plaintiff's entire life savings.
- 180. Additionally, Defendants' conduct was willful and malicious and without regard for the well-being of the Plaintiff, thus entitling Plaintiff to an award of punitive damages pursuant to Civ. Code § 3294 in excess of \$7,000,000.00.
- 181. Moreover, Plaintiff has incurred attorney's fees and costs, all of which Plaintiff is entitled to recover from Defendant in accordance with the terms of the agreements alleged herein or as may be provided by law.

SIXTEENTH CAUSE OF ACTION FOR CANCELLATION OF **INSTRUMENTS (CIVIL CODE § 3412)**

(Plaintiff against All Defendants)

- 182. Plaintiff incorporates by reference each and every allegation of the above paragraphs as though set forth fully herein.
- 183. As a result of Defendants' breach of contract, fraud, negligent misrepresentation, fraudulent inducement, financial elder abuse, unfair and deceptive business practices, and violation of Penal Code § 496(a) against

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Plaintiff with respect to Defendants' Investment Opportunity, as alleged herein and above, the consideration for Plaintiffs' obligation completely fails, thereby rendering the Contract allege herein entirely void, voidable, subject to rescission, and/or otherwise invalid.

- 184. Plaintiff is under a reasonable apprehension that the Contract may cause serious injury to Plaintiff if left outstanding where Defendants have refused and continues to refuse to sell or buy back the precious metals Plaintiff bought from Defendants for the same price Plaintiff paid for them.
- 185. Accordingly, Plaintiff requests that the Contract be adjudged as void, voidable, subject to rescission, and/or otherwise invalid and thereby ordered canceled.
- 186. Moreover, Plaintiff has incurred attorney's fees and costs, all of which Plaintiff is entitled to recover from Defendant in accordance with the terms of the agreements alleged herein or as may be provided by law.

SEVENTEENTH CAUSE OF ACTION

FOR RESTITUTION (UNJUST ENRICHMENT)

(Plaintiff against All Defendants)

- 187. Plaintiff incorporates herein by reference each and every allegation of the above paragraphs as though set forth fully herein.
- 188. At all times relevant herein, Plaintiff had an ownership interest in his life savings and retirement funds, including without limitation, all moneys paid to Defendants in connection with Defendant's Investment Opportunity.

Page 50

1	189. Defendants are in possession of all the money Plaintiff paid in connection with
2 3	Defendant's Investment Opportunity.
3	190. Despite multiple demands by Plaintiff for the return of his money, Defendants
4	170. Bespite mattiple demands by Fiantiff for the retain of his money, Berendants

- 190. Despite multiple demands by Plaintiff for the return of his money, Defendants have refused to pay back the money and continue to hold such money belonging to Plaintiff.
- 191. As result of Defendants' failure and refusal to pay all moneys belonging to Plaintiff, Defendants, at all times relevant herein, have been and continues to be unjustly enriched at the expense of Plaintiff.
- 192. As a factual and legal result of Defendant's misconduct, as alleged herein and above, Plaintiff has been damaged for an amount, in excess of \$500,000.00, to be proven at the time of the trial together with the interest thereon. Plaintiff therefore seeks restitution from Defendants.
- 193. Moreover, Plaintiff has incurred attorney's fees and costs, all of which Plaintiff is entitled to recover from Defendant in accordance with the terms of the agreements alleged herein or as may be provided by law.

EIGHTEENTH CAUSE OF ACTION FOR ACCOUNTING

(Plaintiff against All Defendants)

- 194. Plaintiff incorporates herein by reference each and every allegation of the above paragraphs as though set forth fully herein.
- 195. As alleged herein and above, defendants, Wolan and McCain, including other representatives of Defendants represented and ensured Plaintiff that Defendants'

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Investment Opportunity was safe and his investment with Defendants will only increase in value as the dollar is going to lose strength causing precious metals to increase in value. Additionally, Defendants, particularly, defendants, Wolan and McCain, repeatedly represented to Plaintiff that: he would be purchasing precious metals from Defendants at fair market value on the day of purchase; that he would be able to sell and/or Defendants would buy back any part or the whole investment of the precious metals at anytime, without any penalty, for no less than the same price he purchased them; and that the precious metals would be kept by a third-party on his behalf. Based on Defendants repeated representations and assurances, Plaintiff understood that Defendants' Investment Opportunity was safe, risk-free, and that he would have access to his investment funds at any time if he needed money.

196. In reliance on the repeated representations and assurances by Defendants, particularly, defendants, Wolan and McCain, about Defendants' Investment Opportunity, as set forth herein and above, Plaintiff agreed to purchase precious metals from Defendants. To facilitate Plaintiff's purchase of the precious metals from Defendants, Plaintiff received and signed a one-page Contract from Defendants in order to participate in Defendants' Investment Opportunity, which Plaintiff believed was based on Defendants' representations and assurances to Plaintiff about Defendants' Investment Opportunity. See Exhibit "1" (i.e., Contract) attached hereto and fully incorporated herein by this reference.

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KERENDIAN & ASSOCIATES, INC. 11755 Wilshire Blvd., 15th Floor Los Angeles, CA 90025 14

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197. Thereafter, in August of 2017, in reasonable and justifiable reliance on the aforementioned representations and assurances by the Defendants, the Plaintiff purchased thousands of precious metals, including coins, from Defendants. Plaintiff paid Defendants, based on their invoice dated August 7, 2017, the amount of \$367,530.00. Additionally, Plaintiff paid Defendants, based on their invoice dated August 23, 2017, the amount of \$94,282.50. See Exhibit "2" (i.e., the two August 2017 invoices) attached hereto and fully incorporated herein by this reference.

198. In or around October 2017, Plaintiff received a statement from Strata Trust Company which reflected the value of his investment with Defendants. To Plaintiff's shock and surprise, unlike what he was promised, the value of his investment with Defendants had decreased over \$211,000.00. Within about two months' time, Plaintiff's \$461,812.50 investment with Defendants had lost about \$250,000.00 in value.

199. In light of that, Plaintiff informed the Defendants of his intention to sell the precious metals and for the Defendants to buy them back for the same price Plaintiff paid for them as Defendants had repeatedly promised. Defendants, however, refused to do so and instead told Plaintiff that they could not repurchase them for another three to five years all while continuing to represent to Plaintiff that he had not lost any money because the precious metals that he bought from Defendants were worth as much as he paid for them.

200.	Accordin	igly, P	laintiff	den	nands	an	acc	ounting	of	all pa	yme	nts receiv	ed by
D	efendants	pursua	ant to	the	Contr	act	in	connect	ion	with	the	aforemen	tioned
In	vestment	Opport	tunity.										

201. Moreover, Plaintiff has incurred attorney's fees and costs, all of which Plaintiff is entitled to recover from Defendant in accordance with the terms of the agreements alleged herein or as may be provided by law.

NINETEENTH CAUSE OF ACTION FOR CIVIL RICO – SECTION 1962© (Plaintiff against All Defendants)

202. Plaintiff incorporates herein by reference each and every allegation of the above paragraphs as though set forth fully herein.

203. Corporate Defendants, including defendants, Wolan, McCain, and Sachs (collectively, "RICO Defendants"), comprises an enterprise that is engaged in and whose activities affect interstate commerce. The RICO Defendants are employed by or associated with the enterprise.

- 204. RICO Defendants agreed to and did conduct and participate in the conduct of the enterprise's affairs through a pattern of racketeering activity and for the unlawful purpose of intentionally defrauding Plaintiff.
- 205. Pursuant to and in furtherance of their fraudulent scheme, RICO Defendants committed the following multiple related acts: RICO Defendants repeatedly represented and assured Plaintiff that: the Investment Opportunity was safe and had no risk of losing money; the Investment Opportunity was safe and his

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KERENDIAN & ASSOCIATES, INC. 11755 Wilshire Blvd., 15th Floor Los Angeles, CA 90025 13 14

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investment with Defendants will only increase in value as the dollar is going to lose strength causing precious metals to increase in value; Plaintiff would be purchasing precious metals from the RICO Defendants at fair market value on the day of purchase; that Plaintiff would be able to sell and/or RICO Defendants would buy back any part or the whole investment of the precious metals at any time, without any penalty, for no less than the same price Plaintiff purchased them; and that the precious metals would be kept by a third-party on his behalf; when, in fact, Plaintiff's investment with RICO Defendants lost almost all of its value; the RICO Defendants refused and continue to refuse to sell or buy back any of the precious metals Plaintiff bought from RICO Defendants in connection with the Investment Opportunity at the prices Plaintiff bought them from the RICO Defendants.

- 206. The acts set forth above constitute a pattern of racketeering activity pursuant to 18 U.S.C. § 1961(5).
- The RICO Defendant(s) have directly and indirectly conducted and participated in the conduct of the enterprise's affairs through the pattern of racketeering and activity described above, in violation of 18 U.S.C. § 1962©.
- 208. As a factual and legal result of RICO Defendants' racketeering activities and violations of 18 U.S.C. § 1962©, as alleged herein and above, Plaintiff has been damaged for an amount, including treble damages pursuant to 18 U.S.C. § 1964©,

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25 26 209. Moreover, Plaintiff has incurred attorney's fees and costs, all of which Plaintiff is entitled to recover from RICO Defendant in accordance with the terms of the agreements alleged herein or as may be provided by law (e.g., 18 U.S.C. §

in excess of \$2,000,000.00, to be proven at the time of the trial together with the

1964©).

interest thereon.

TWENTIETH CAUSE OF ACTION FOR CIVIL RICO – SECTION 1962(d)

(Plaintiff against All Defendants)

- 210. Plaintiff incorporates herein by reference each and every allegation of the above paragraphs as though set forth fully herein.
- 211. As set forth above, the RICO Defendants agreed and conspired to violate 18 U.S.C. § 1962©. Specifically, Defendants have intentionally conspired and agreed to conduct and participate in the conduct of the affairs of the enterprise through a pattern of racketeering activity to perpetrate a fraud on Plaintiff to steal his life savings and retirement funds for the RICO Defendants' own benefit.
- 212. The RICO Defendants knew that their predicate acts were part of a pattern of racketeering activity and agreed to the commission of those acts to further the schemes described above. That conduct constitutes a conspiracy to violate 18 U.S.C. § 1962©, in violation of 18 U.S.C. § 1962(d).
- 213. As a factual and legal result of RICO Defendants' conspiracy, the overt acts taken in furtherance of that conspiracy, and violations of 18 U.S.C. § 1962(d), as

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alleged herein and above, Plaintiff has been damaged for an amount, including treble damages pursuant to 18 U.S.C. § 1964©, in excess of \$2,000,000, to be proven at the time of the trial together with the interest thereon.

214. Moreover, Plaintiff has incurred attorney's fees and costs, all of which Plaintiff is entitled to recover from RICO Defendant in accordance with the terms of the agreements alleged herein or as may be provided by law (e.g., 18 U.S.C. § 1964©).

PRAYER FOR RELIEF

WHEREFORE, Plaintiff prays for relief as follows:

- 1. That Plaintiff is awarded judgment in this action;
- 2. That Plaintiff is awarded compensatory damages, including general damages, special damages, statutory damages, punitive or treble damages, and such other relief as provided by agreement or statutes cited herein and above;
- 3. That Plaintiff is awarded compensatory damages, including general damages, special damages, statutory damages, treble damages, and such other relief as provided by the civil RICO remedies cited herein and above;
- 4. Pre-judgment and post-judgment interest on such monetary relief;
- 5. Equitable relief in the form of an injunction prohibiting the misconduct described herein and above against Plaintiff and all those similarly situated to the extent allowed by law;

6.	Declaratory relief determining the rights and obligations of the parties on any
	contract that may exist among the parties; a determination that the alleged
	Agreement of Defendants is null and void; a declaration that only the one page
	Plaintiff signed is the Contract; that the subsequent pages of the Agreemen
	were never a part of the Agreement; that the arbitration provision of the alleged
	agreement was not agreed to by the Plaintiff, is not applicable, and is null and
	void; that the Plaintiff never agreed to anything beyond the first page, or
	alternatively the front and back, as right above the signature of Plaintiff it is
	stated that the Plaintiff is agreeing only "to the terms set forth on the front and
	back of this Agreement[.]"; prohibiting the misconduct described herein and
	above;

- 7. The recession of the agreement and all relevant documents for reasons stated above;
- 8. For constructive trust over the funds of Plaintiff and all those funds made using the funds of the Plaintiff to the extent allowed by law;
- 9. An accounting as described herein and above;
- 10. That Plaintiff is awarded reasonable attorney fees;
- 11. That Plaintiff is awarded costs of suit incurred herein; and
- 12. For such other and further relief as the court may deem just and proper.

EXHIBIT 1

EXHIBIT 1

SHIPPING AND TRANSACTION AGREEMENT

Customer Name: Stephen Matteo	
Street Address 1828 Puukaa Street City/State/Ztp: Kapaa, HI 96746	Evening 808.482.0121
City/State/Ztp: Kapaa, HI 96746	Daytime Phone:
Email Address barbandsteve@att.net	
By signing below, I acknowledge that I have read, understand, and hereby agree to the terms Dated. 08/07/2017 Customer's Signature.	set forth on the front and back of this Agreement
D-9.11V	

PHOMECALS	Stevenallor	By initializing in the space provided, and by your signature on this agreement, you hereby expressly authorize CM to telephone you at the number(s) provided above, irrespective of whether or not your telephone number appears in the "National Do Not Call Registry." 16 CFR§310.4(b)(1)(ii)(8)(j) and (ii).

Chase Metals (and its affiliates) (collectively, "CM") and the individual identified above ("Customer") agree that the following terms of this Shipping and Transaction Agreement ("Agreement") shall govern the pending and all future transactions between the parties involving all precious metals, in any form, that is the subject of all transactions between CM and Customer, and shall include, but is not limited to, bullion bars and coins, semi-Numismatic coins and bars, Numismatic coins and bars, "junk silver," and bags (and partial bags) of coins (collectively "Precious Metals.") This Agreement shall apply to all purchases from and sales to CM involving Customer, present and future. CM is not an investment advisor, consultancy, licensed brokerage, or banking institution.

- 1. Delivery of Precious Metals Purchased: Customer must deliver funds sufficient to cover the entirety of Customer's purchase from CM within five (5) business days of Customer's placement of the order ("Purchase Funds"). Purchase Funds may be delivered by check, credit card, or wire transfer. With the limited exception noted in Paragraph 8a, all sales, including credit card sales, are final (i.e., the Precious Metals cannot be exchanged or returned for a refund). Checks may be made out to Chase Metals (For wire transfer instructions, please contact your CM sales representative.) CM shall deliver the Precious Metals specified in Customer's order to a suitable delivery service for delivery to Customer no more than twenty-eight (28) days after CM verifies that the Purchase Funds provided are backed by good funds. (Please note that it may take 12 business days to verify personal checks.) If Customer fails to provide the Purchase Funds within five (5) business days of Customer's placement of the order, CM may exercise the rights set forth in Paragraph 4, below.
- 2. <u>Delivery of Precious Metals</u>: CM shall cause all Precious Metals purchased and paid for to be delivered to Customer's address set forth above. CM only uses reputable, nationally recognized delivery services to deliver its Precious Metals. If, however, Customer's order is lost prior to delivery, Customer is instructed to notify CM, in writing, immediately. Notice of any such alleged loss should be sent to: Chase Metals, Attention: Customer Service, 330 S Center St.

suite 407 Casper, WY 82601. If the delivery service verifies that Customer's Precious Metals were never delivered, CM shall, within forty-five (45) days of such verification, in its sole discretion, either refund to Customer the full purchase price for such undelivered Precious Metals or replace such Precious Metals with other Precious Metals of the same denomination/type and grade. CM assumes no responsibility for Precious Metals lost, damaged, stolen, or otherwise subject to casualty after delivery to Customer. CM assumes no risk of loss for any Precious Metals purchased from a Customer until such materials are delivered to and accepted by an authorized representative of CM.

EXHIBIT 2

EXHIBIT 2

August. 7. 2017 .: INVOICE #[DW0807175M]

CHASEMETALS

433 N. Camden Dr. Suite 970 BEVERLY HILLS, CA 90210

Phone 800-463-1326
Email: CORPORATE@CHASEMETALS.COM

STO N

Steve Matteo
Purchase Invoice
SDIRA Acct#
2017-36035

BILLING ADDRESS:

Chase Metals 433 N Camden Dr, Suite 970 BEVERLY HILLS, CA 90210

DELIVERY ADDRESS:

Delaware Depository Services Co. 3601 North Market Street Wilmington, DE 19802

Comments or special instructions:

DESCRIPTION	 Quantity	Unit Price	AMOUNT
DESCRIPTION			
		;	, e
			•
1oz Silver Maple Leaf Ĉoin	° 100 °	\$18 🍻	\$1,800
1.5oz Silver Canadian Polar Bear & Cub Coin	6,450	\$56	\$361,200
5oz America the Beautiful Silver Coin	10	\$102	\$1,020.00
1oz Silver Maple Leaf Coin .9999	100	\$18	\$1,800.00
10oz Generic Silver Bars	 10	\$171	1,710
·			
	 *	TOTAL	\$367,530.00

RISK DISCLOSURE AND ACCOUNT AGREEMENT SIGNED AND UNDERSTOOD, Chase Metals, come does not provide legal, tax, or investment advice. Nothing of the foregoing, or of any other written, electronic or oral statement or combination by Chase Metals or its representatives, is intended to be, or may be relied as, legal, tax or investment advice, statements, opinions or predictions. Prior to any other written, electronic or oral statement or combination by Chase Metals or its representatives, its intended to be, or may be relied as, legal, tax or investment advice, statements, opinions or predictions. Prior to

August 23, 2017 INVOICE #[LM0823175M]



433 N. Camden Dr., Suite 970 BEVERLY HILLS, CA 90210

Phone 800-463-1326
Email: CORPORATE@CHASEMETALS.COM

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Steven Matteo
Purchase Invoice
SDIRA Acct#
2017-36035

BILLING ADDRESS:

Chase Metals 433 N Camden Dr, Suite 970 BEVERLY HILLS, CA 90210

DELIVERY ADDRESS:

Delaware Depository Services Co. 3601 North Market Street Wilmington, DE 19802

Comments or special instructions:

DESCRIPTION	Quantity	Unit Price	AMOUNT
107 Silver Connedies Manle Leaf Cair			
1oz Silver Canadian Maple Leaf Coin	50	\$18.73	\$936.50
1.5oz Silver Canadian Polar Bear & Cub Coin	1600	\$56.00	\$89,600.00
1oz Silver Canadian Maple Leaf Coin	200	\$18.73	\$3,746.00
	·	·	
		TOTAL	\$94,282.50

RISK DISCLOSURE AND ACCOUNT AGREEMENT SIGNED AND UNDERSTOOD, ChaseMetals.com does not provide legal, tax, or investment advice. Nothing of the foregoing, or of any other written, electronic or oral statement or communication by Chase Metals or its representatives, is intended to be, or may be relied as, legal, tax or investment advice, statements, opinions or predictions. Prior to making any investment decisions, please consult with the appropriate legal, tax, and investment professionals for advice.

EXHIBIT 3

SHIPPING AND TRANSACTION AGREEMENT

Customer Name: S	tephen Mat	teo			
Street Address: 18	828 Puukaa	a Street		Evening Phone:	808.482.0121
City / State / Ztp: K	араа, НГ 9	6746		Daytime Phone	
By signing belov	v, I acknowledge tha	it I have read, understand, an	d hereby agree to the term	s set forth on the front	and back of this Agreement
Dated: 08	/07/2017	Customer's Signature.	5 a 7	ratter	
	Street Address: 10 City / State / Zip: K Email Address: bi By signing below	Street Address: 1828 Puukaa City / State / Ztp: Kapaa, HI 9 Email Address: barbandsteve By signing below, I acknowledge tha	Street Address: 1828 Puukaa Street City / State / Zip: Kapaa, HI 96746 Email Address: barbandsteve@att.net By signing below, I acknowledge that I have read, understand, and	Street Address: 1828 Puukaa Street City / State / Ztp: Kapaa, HI 96746 Email Address: barbandsteve@att.net By signing below, I acknowledge that I have read, understand, and hereby agree to the term	Street Address: 1828 Puukaa Street Street Address: 1828 Puukaa Street City / State / Zip: Kapaa, HI 96746 Email Address: barbandsteve@att.net By signing below, I acknowledge that I have read, understand, and hereby agree to the terms set forth by the front

By initializing in the space provided, and by your signature on this agreement, you hereby expressly authorize CM to

telephone you at the number(s) provided above, irrespective of whether or not your telephone number appears in the 'National Do Not Call Registry.' 16 CFR\$310.4(b)(1)(iii)(8)(i) and (ii).

Chase Metals (and its affiliates) (collectively, "CM") and the individual identified above ("Customer") agree that the following terms of this Shipping and Transaction Agreement ("Agreement") shall govern the pending and all future transactions between the parties involving all precious metals, in any form, that is the subject of all transactions between CM and Customer, and shall include, but is not limited to, bullion bars and coins, semi-Numismatic coins and bars, Numismatic coins and bars, "junk silver," and bags (and partial bags) of coins (collectively "Precious Metals.") This Agreement shall apply to all purchases from and sales to CM involving Customer, present and future. CM is not an investment advisor, consultancy, licensed brokerage, or banking institution.

- 1. Delivery of Precious Metals Purchased: Customer must deliver funds sufficient to cover the entirety of Customer's purchase from CM within five (5) business days of Customer's placement of the order ("Purchase Funds"). Purchase Funds may be delivered by check, credit card, or wire transfer. With the limited exception noted in Paragraph 8a, all sales, including credit card sales, are final (i.e., the Precious Metals cannot be exchanged or returned for a refund). Checks may be made out to Chase Metals (For wire transfer instructions, please contact your CM sales representative.) CM shall deliver the Precious Metals specified in Customer's order to a suitable delivery service for delivery to Customer no more than twenty-eight (28) days after CM verifies that the Purchase Funds provided are backed by good funds. (Please note that it may take 12 business days to verify personal checks.) If Customer fails to provide the Purchase Funds within five (5) business days of Customer's placement of the order, CM may exercise the rights set forth in Paragraph 4, below.
- 2. <u>Delivery of Precious Metals</u>: CM shall cause all Precious Metals purchased and paid for to be delivered to Customer's address set forth above. CM only uses reputable, nationally recognized delivery services to deliver its Precious Metals. If, however, Customer's order is lost prior to delivery, Customer is instructed to notify CM, in writing, immediately. Notice of any such alleged loss should be sent to: Chase Metals, Attention: Customer Service, 330 S Center St.

suite 407 Casper, WY 82601. If the delivery service verifies that Customer's Precious Metals were never delivered, CM shall, within forty-five (45) days of such verification, in its sole discretion, either refund to Customer the full purchase price for such undelivered Precious Metals or replace such Precious Metals with other Precious Metals of the same denomination/type and grade. CM assumes no responsibility for Precious Metals lost, damaged, stolen, or otherwise subject to casualty after delivery to Customer. CM assumes no risk of loss for any Precious Metals purchased from a Customer until such materials are delivered to and accepted by an authorized representative of CM.

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3. Purchase Price:

- a. Sales: The purchase price Customer has been quoted and agreed to pay includes CM operating margin on the transaction. Within the Precious Metals industry, the difference between CM cost on the day of the purchase (for the Precious Metals Customer has agreed to buy) and the retail price quoted to Customer is known as the "Spread." Spreads vary significantly - by Precious Metal, by customer, and over time. For Customer to make a profit, Customer must be able to sell the Precious Metals in the future for a price high enough to cover Customer's initial investment, including Spreads. Spreads may be subject to negotiation, and Spreads charged to Customer in a specific transaction may be more or less than the Spread charged to others in similar transactions or charged to Customer in prior or future transactions. At the time this Transaction Agreement was transmitted for Customer's signature, (i) CM's Spread on bullion (i.e., coins and bars that generally move in tandem with the spot price for the relevant commodity) is generally between one percent and five percent (1 to 5%), and (ii) CM's Spread on semi-Numismatic and Numismatic coins and bars is generally between seventeen percent and thirty-three percent (17 to 33%). Spreads for semi-Numismatic and Numismatic coins and bars are often in the range of approximately twenty-nine percent (29%). These numbers, however, are only general ranges and approximations, which are subject to change for a variety of reasons. The actual Spread on any particular transaction could be any amount within those ranges (or even possibly outside those ranges). For example, if a bullion coin or bar was quoted by CM at \$400, and included a ten percent (10%) spread, CM's cost for the bullion coin or bar would be \$360. Similarly, if CM quoted a Numismatic coin or bar at \$400, and included a twenty-five percent (25%) spread, CM's cost for that coin would be \$300. CM's Spread range may be different (higher and/or lower), and the Spread CM charges may be higher or lower, at the time of and for any given transaction. Customer acknowledges that the spot prices of Precious Metals do not necessarily move in tandem with the Precious Metals the Customer purchases. That means that the spot price and the liquidation value of the Precious Metals purchased by the Customer under this Agreement may perform differently from one another.
- b. IRA Sales: Individual retirement account ("IRA") transactions are more expensive to process and can require CM to assume certain investment risk in connection with the transaction. As such, notwithstanding the general ranges set forth in Paragraph 3a, at the time this Agreement was transmitted for Customer's signature, CM's Spread on IRA Precious Metals transactions varies between two percent and thirty-three percent (2% to 33%). These numbers, however, are only general ranges and approximations, which are subject to change for a variety of reasons. The actual Spread on any particular transaction could be any amount within that range (or even possibly outside that range). Moreover, CM's Spread range may be different (higher and/or lower), and the Spread CM charges may be higher or lower, at the time of and for any given transaction. For example, a bullion coin or bar that ordinarily would be quoted by CM (outside an IRA) at \$400, with a ten percent (10%) Spread, might be quoted at \$480, with a twenty-five percent (25%) Spread, if the bullion coin or bar is purchased as an IRA investment. In both those examples, however, CM's cost for the bullion coin or bar would be \$360. CM makes no representations regarding the tax consequences of holding Precious Metals as an investment in an Individual retirement account ("IRA"). Client expressly acknowledges that Client has been advised to seek independent tax advice, from a qualified professional, regarding the tax consequences of such an investment. Further, please note that holding Precious Metals as an investment in an IRA may result in additional fees charged by third parties, not CM, such as depositary and custodial fees that would be charged directly to the Client by such third parties. CM makes no opinions, statements, or recommendations in regards to how much or what percentage of Client's retirement account should be invested in precious metals.
- c. <u>Re-purchases</u>: CM is prohibited by law from guaranteeing to repurchase Precious Metals that it sells. CM may, at its sole discretion, elect to re-purchase the Precious Metals that CM sells, and CM does not guarantee that it will repurchase Precious Metals that Customer purchases from CM. In the event Customer seeks to sell its Precious Metals to CM, Customer understands and acknowledges that CM's re-purchase offer may be raised or lowered on a daily, even hourly or more basis, depending upon various market conditions, inventory needs, and the price and availability of comparable Precious Metals. CM does not guarantee that any re-purchase offer will equal the price that CM would pay to acquire the same denomination/type and grade of Precious Metal from a wholesaler, or that any offer made will be higher or equal to what someone else might offer for the same Precious Metals.
- d. <u>Certification</u>: Customers who are selling Precious Metals to CM declare under penalty of perjury pursuant to 28 U.S.C. §1746 that (i) Customer either deals in such articles or otherwise by Customer's respective occupation or as a result of Customer's avocations as collector, speculator, or investor has and holds him or herself out as having knowledge or skill peculiar to such articles or the practices involved in the sale of such articles, and (ii) any sale to CM of coins, hallmark bars, registered ingots, and other items as Numismatic objects is for their Numismatic value.

Customers who are buying Precious Metals from CM declare under penalty of perjury pursuant to 28 U.S.C. §1746 that (i) Customer either deals in such articles or otherwise by Customer's respective occupation or as a result of Customer's avocations as collector, speculator, or investor has and holds him or herself out as having knowledge or skill peculiar to such articles or the practices involved in the purchaser of such articles, and (ii) any purchase from CM of coins, hallmark bars, registered ingots, and other items as Numismatic objects is for their Numismatic value.

- e. <u>Quotes on Customer's Holdings</u>: Customers may request a quote on their holdings at any time. When requesting a quote, please specify whether you are looking to purchase additional Precious Metals or sell your existing holdings as CM's bid (buy from customer) and ask (sell to customer) quotes will vary. CM bases such quotes on a variety of factors, which are not necessarily tied or related to the prices quoted by, or factors considered by, its competitors.
- f. <u>Classification as Bullion, semi-Numismatic, or Numismatic:</u> Whether a Precious Metal is classified as Bullion, semi-Numismatic, or Numismatic may turn on a number of objective and subjective factors, including the age of the Precious Metal, its condition, the number of known copies, the likelihood of additional minting, the originating country, relevant historical events or owners (e.g., shipwreck; royalty), relevance to the formation of various Precious Metal collections, and an investor's personal attraction to the piece. CM's classification of Precious Metals is only an opinion and may change over time (e.g., if additional quantities of the Precious Metal are discovered). In addition, given the subjective nature of the classification process, other dealers or investors may classify the same coin differently. CM's prices and spreads are based on its classification determination.
- g. <u>Customer Assumes Investment Risk; Investment Decisions</u>. Customer acknowledges that purchases and sales of Precious Metals involve considerable risk. Market prices are at times volatile and may be affected by a variety of factors including, among others, general economic conditions, political events, monetary policies of various countries, fluctuations in production and demand, stock-piles, speculative activity and the degree of concern people have about these matters. It is impossible to forecast accurately how or to what degree these or other factors will affect prices. Customer acknowledges and agrees that Customer assumes the risk of all investment decisions regarding any and all Precious Metals the Customer purchases from CM and CM makes no guarantee or representation regarding Customer's ability to profit (or avoid loss) from any purchase or any representation regarding any tax implications of any purchase and the decision to purchase or sell Precious Metals. Any purchases from CM are made subject to Customer's own prudence, judgment and ultimate decision. Customer expressly acknowledges and agrees to hold CM harmless for any damages arising out of the performance by CM of this Agreement. Customer understands that past performance cannot be an indicative of future results.
- 4. Remedy for Customer's Failure to Perform: If Customer refuses to accept delivery of the Precious Metals ordered or fails to make payment when due, CM, in its sole discretion, may cancel the transaction and resell such Precious Metals on a wholesale basis. If the proceeds from such resale are less than the contract price with Customer, CM shall be entitled to recover from Customer the difference between the resale price and Customer's contract price, plus any incidental damages occasioned by Customer's breach. If the proceeds from such resale are more than the contract price with Customer, CM shall be entitled to keep the excess amount to cover CM's incidental damages.
- 5. Investment Objectives; Holding Period; Investment Risk; No Advice; Commissioned Sales Representatives:
- a. CM is a seller and purchaser of Precious Metals. While CM is always prepared to compare and contrast the different Precious Metals that are available for purchase or that CM is willing to purchase, Customer acknowledges and agrees that (i) no fiduciary relationship exists between CM and Customer, (ii) the decision to purchase or sell Precious Metals, and which Precious Metals to purchase or sell, are the Customer's decision alone, and (iii) purchases or sales are made subject to Customer's own prudence and judgment.
- b. In CM's opinion, Precious Metals should be considered a long-term investment. Customer should be prepared to hold any Precious Metals purchased whether from CM or elsewhere for at least a three to five year period, and preferably five to ten years, to maximize the potential for gains. In CM's opinion, Customer should only invest capital that can be held for at least this period of time. However, Precious Metals, like all investments, carry capital risk. Precious Metals may appreciate, depreciate, or stay the same depending on a variety of factors. CM cannot guarantee, and makes no representation, that the Precious Metals will appreciate at all or appreciate sufficiently to make Customer a profit at the expiration of this or any other period of time.

- c. In CM's opinion, Customer should not invest more than twenty percent (20%) of Customer's available investment funds in Precious Metals. Moreover, Precious Metals do not yield income and thus are not an appropriate investment vehicle for investors seeking current or future income.
- d. The success of an investment in Precious Metals is dependent, in part, upon extrinsic economic forces including but not limited to supply, demand, international monetary conditions, and inflation or the expectation of inflation. The impact of these forces on the values of Precious Metals in general or any particular Precious Metal cannot be predicted. Customer acknowledges that the Precious Metals market can be volatile and that Precious Metal prices may rise or fall over time. Customer further acknowledges that past performance is no guarantee of future performance.
- e. CM does not provide tax, investment, or legal advice or advisory services, and no one associated with CM is authorized to provide any such advice or services. Any written or oral statements by CM, its officers, agents, sales representatives, or other representatives relating to future events or the attributes of certain Precious Metals are opinions only. Such statements, if any, are not representations of fact. Customer agrees, acknowledges, and represents that Customer has not, at any time, sought or been provided with tax, investment, or legal advice or advisory services, of any kind or nature from CM or any of its, affiliates, assigns, successors, agents, employees, contractors or other representatives.
- f. CM's sales representatives are commissioned salespersons i.e., their salary is based, at least in part, on the amount and profit margin of the Precious Metals they sell. In addition, from time to time, CM's sales representatives may receive other compensation tied to sales activity e.g., sales contests; bonuses tied to the sale of certain denominations/types or grades of Precious Metals. CM's sales representatives are not licensed brokers and their knowledge of Precious Metals and the Precious Metals marketplace varies markedly.
- g. CM makes no representations regarding the tax consequences of holding Precious Metals as an investment in an IRA. Customer expressly acknowledges that Customer has been advised to seek independent tax advice, from a qualified professional, regarding the tax consequences of such an investment. Any written or oral statements by CM, its officers, agents, account executives, or other representatives relating to future events or the attributes of certain Precious Metals are opinions only. Such statements, if any, are not representations of fact.
- h. Customer understands, agrees, and acknowledges that CM records telephone calls with potential customers and/or including Customer, to avoid and/or prevent fraud, for purposes of verifying Customer's assent to the terms and conditions of the purchase from CM, for quality control and/or other reasons. Customer consents to all such recordings of Customer by CM to the extent consent is required under any state or federal laws or statutes.

6. Grades:

- a. CM is not a grading service. CM purchases Precious Metals for re-sale to its customers. CM is not a grading service. CM does not independently assess the Precious Metals it purchases for re-sale, but relies upon the opinions and assessments of independent grading services such as Professional Coin Grading Service, Inc., Numismatic Guaranty Corporation of America, and ANACAS, or others. Grading is a subjective process and it is not uncommon for grading services, or individual examiners within the same grading service, to reach different conclusions regarding the appropriate grade for a particular Precious Metal. Moreover, grading standards are constantly evolving. CM does not guarantee that the Precious Metals it sells will achieve the same grades in the future. In selling graded Precious Metals, CM warrants that the Precious Metal is genuine (i.e., not a counterfeit) and states that the grade is as opined by the grading service when graded by that service, if graded.
- b. <u>Grading is subjective</u>. Grading is a subjective determination. While numerical grading may give the impression of precision, the numbers in fact represent a nuanced opinion that even experts cannot consistently and systematically agree upon. The grade reflects the opinion of the cataloger (or grader) as to the state of preservation, method of strike, and overall appearance of a particular Precious Metal or lot.
- c. <u>Terminology</u>. The term "proof" or "specimen" is used to describe a method of manufacture. Those terms do not connote a grade, condition or attribution.

- d. <u>Cleaning/Toning</u>. CM does not represent that a Precious Metal has or has not been cleaned, that any toning is natural or artificial, that a Precious Metal has a particular provenance or pedigree, that a Precious Metal is struck or not struck, that a Precious Metal is produced or not produced in a particular manner or style, and/or that a different grading service (or even a different grader within the same grading service) would assign the same grade now or in the future to the same Precious Metal.
- e. <u>Acknowledgment</u>. Where CM sells a Precious Metal that is encapsulated by a grading service and bears the grade or condition ascribed to it by the grading service, Customer acknowledges and agrees that other grading services or knowledgeable purchasers might reach a different conclusion as to the item's grade. Customer further acknowledges that CM has provided the grader's description for the customer's information and makes no warranty as to its accuracy or the standards used to determine that grade.
- 7. Representation/Warranty; Sales Representatives Not Authorized To Make Other Representations or Warranties: CM represents and warrants that, upon the delivery of Purchase Funds (as provided for in Paragraph 1), and subject to the other terms and restrictions set forth in this Transaction Agreement, CM will cause to be delivered to Customer the denomination/type and grade of Precious Metals specified in Customer's order, as classified and/or graded by one of the following independent grading services: Professional Coin Grading Service, Inc. (PCGS), Numismatic Guaranty Corporation of America (NGC), ANACAS, or any other independent grading service of similar standing. The only representation and warranty that Customer may rely upon in purchasing Precious Metals from or selling Precious Metals to CM is the representation set forth in this Paragraph 7. Neither CM, nor any of its officers, agents, employees, sales representatives, or other representatives are authorized to make any other representations or warranties concerning any Precious Metals that CM is selling or purchasing under this Transaction Agreement.

8. Exchange/Refund Policy:

- a. Replacement of Semi-Numismatic or Numismatic Coins Where Grade Disputed: Customer agrees to inspect each delivery carefully upon receipt. If, for any reason whatsoever, Customer is dissatisfied with the quality of a semi-Numismatic or Numismatic coin or bar (specific kinds of Precious Metals) purchased from CM, Customer should immediately notify CM. If Customer notifies CM of its dissatisfaction within fifteen (15) days of delivery of the semi-Numismatic or Numismatic coin or bar and the original holder in which the semi-Numismatic or Numismatic coin or bar in question was delivered has not been opened, removed, or tampered with in any respect, CM shall replace the semi-Numismatic or Numismatic coin or bar in question with another semi-Numismatic or Numismatic coin or bar (as appropriate) of the same denomination/type and grade. CM, in its sole discretion, may permit Customer to upgrade to a higher value semi-Numismatic or Numismatic coin or bar (either in denomination/type or grade) as part of this replacement process, provided Customer pays the difference between the contract price of the semi-Numismatic or Numismatic coin or bar previously purchased and CM's current sale price for the higher value semi-Numismatic or Numismatic coin(s) or bar(s) to be substituted. If CM determines, in its sole discretion, that another semi-Numismatic or Numismatic coin or bar of the same denomination/type and grade is not reasonably, commercially available, CM may elect, at its sole option, to replace the semi-Numismatic or Numismatic coin or bar purchased with a reasonably comparable semi-Numismatic or Numismatic coin or bar, even though of a different denomination/type and grade.
- b. <u>Cancellation Period; Certain States' Rights</u>. With the exceptions noted in Paragraph 8a and the Addendum attached hereto (certain state residents only), CM offers Customers a seven (7) day right to request cancellation of their purchase with CM for semi-Numismatic or Numismatic coin or bar purchases. Because Precious Metals, including all other purchases other than semi-Numismatic or Numismatic coin or bars, are subject to price fluctuations outside of CM's control, the CM is unable to rescind, cancel, refund, or exchange Customer's order or this Agreement for all purchases other than semi-Numismatic or Numismatic coin or bars, other than as noted herein, in Paragraph 8a above, and as set forth in the attached Addendum.
- 9. <u>Disclaimer of Express and Implied Warranties</u>: EXCEPT AS SET FORTH IN PARAGRAPH 7, THE PRECIOUS METALS SOLD BY CM PURSUANT TO THIS TRANSACTION AGREEMENT ARE SOLD ON AN "AS IS" BASIS AND CM MAKES NO WARRANTIES, EXPRESS OR IMPLIED, AND SPECIFICALLY DISCLAIMS ANY WARRANTY OF MERCHANTABILITY AND OR FITNESS FOR A PARTICULAR PURPOSE.
- 10. No Liability for Consequential Damages; Limitation of Liability: IN NO EVENT SHALL CM HAVE ANY

OBLIGATION OR LIABILITY (WHETHER IN TORT, CONTRACT, WARRANTY, OR OTHERWISE, AND NOTWITHSTANDING ANY FAULT, NEGLIGENCE, OR STRICT LIABILITY), FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES SUSTAINED OR ARISING FROM OR RELATED TO ANY TRANSACTION COVERED BY THIS TRANSACTION AGREE- MENT, EVEN IF CM IS ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. FURTHER, CM's LIABILITY TO CUSTOMER FOR ANY REASON AND UPON ANY CLAIMS SHALL AT ALL TIMES BE LIMITED TO THE AMOUNT ACTUALLY PAID BY CUSTOMER FOR THE PRECIOUS METALS IN DISPUTE.

- 11. <u>Application to Future Transactions</u>: This Transaction Agreement shall control all transactions between CM and Customer unless and until such time as it is amended by CM. Customer agrees that CM may amend this Transaction Agreement at any time and from time to time, that CM may give notice to Customer of any amendment by mailing a copy of the amended Transaction Agreement to the address set forth above (or any updated address provided by Customer in the interim), and that following such mailing, the amended Transaction Agreement shall govern succeeding transactions and any interaction with CM.
- 12. <u>Force Majeure</u>: Neither CM nor Customer shall be liable for any failure or delay in its or their performance under this Transaction Agreement due to any cause beyond its or their respective reasonable control, including acts of war, terrorism, acts of God, earthquake, flood, embargo, riot, sabotage, labor shortage or dispute, governmental act or failure of the Internet including, but not limited to, any disruption, failure and/or error in or of CM's internal computer systems, or any disruption, failure and/or error in or of any third-party Internet service providers as CM may use from time to time.
- 13. <u>Arbitration of Disputes; Waiver of Jury Trial</u>: ANY DISPUTE, CLAIM OR CONTROVERSY ARISING OUT OF OR RELATING TO THIS TRANSACTION AGREEMENT OR THE BREACH, TERMINATION, ENFORCEMENT, INTERPRETATION OR VALIDITY THEREOF, INCLUDING THE DETERMINATION OF THE SCOPE OR APPLICABILITY OF THIS AGREEMENT TO ARBITRATE, OR ANY OTHER DISPUTE, CLAIM OR CONTROVERSY ARISING OUT OF ANY INTERACTION BETWEEN CM AND CUSTOMER, SHALL BE BROUGHT AND BE DETERMINED BY ARBITRATION IN LOS ANGELES, CALIFORNIA, BEFORE ONE ARBITRATOR. THE ARBITRATION SHALL BE ADMINISTERED BY ADR SERVICES, INC. CUSTOMER AND CM WAIVE THEIR RIGHTS, IF ANY, TO BRING ANY CLAIM THAT IS SUBJECT TO THIS ARBITRATION PROVISION AS A CLASS ACTION, "MASS" ACTION, OR OTHERWISE ON A REPRESENTATIVE BASIS. JUDGMENT ON ANY ARBITRATION AWARD MAY BE ENTERED IN ANY COURT OF COMPETENT JURISDICTION. THIS CLAUSE SHALL NOT PRECLUDE PARTIES FROM SEEKING PROVISIONAL INJUNCTIVE REMEDIES IN AID OF ARBITRATION FROM A COURT OF APPROPRIATE JURISDICTION.
- 14. <u>Choice of Law</u>: The substantive law of California shall govern all claims brought by or against CM in connection with this Transaction Agreement or otherwise arising out of any interaction between CM and Customer, without any regard for conflict of law principles.
- 15. <u>Limitation on Time to Bring Any Claim</u>: Except where the law prescribes a shorter applicable statute of limitation, or prohibits shortening the otherwise applicable longer statute of limitations, any claim or legal action of any kind arising in connection with or relating in any way Customer's purchases from CM, CM, or in any way relating to CM or this Agreement, must be brought within one year after the purchase or sale or other event giving rise to the claim or legal action. If this clause is determined to be unenforceable as to any particular claim or claims under the law of the applicable jurisdiction, it shall remain fully enforceable as to all other claims.
- 16. <u>Jurisdiction</u>: Jurisdiction and venue for any dispute, claim or controversy arising out of or in any way relating to this Transaction Agreement or the breach, termination, enforcement, interpretation or validity thereof, or any other interaction between CM and Customer, shall be in Los Angeles, California, and any party making a claim against CM in whatever form hereby submits to personal jurisdiction in that forum for any and all purposes. By entering into this Agreement, Customer agrees to be subject to the personal jurisdiction of the State of California, agreeing and acknowledging that entering into this Agreement shall constitute sufficient minimum contacts with the State of California to confer both general and specific personal jurisdiction.
- 17. <u>Finality; Integration Clause</u>: This Agreement is intended by CM and Customer as a final expression of their agreement concerning the matters set forth herein, and is also intended as a complete and exclusive statement of the

terms of their agreement. This Agreement supersedes any oral or written statements made prior to, contemporaneous with, or in the future regarding this Agreement or the transactions covered hereunder. Customer shall not rely upon any statement made by or on behalf of CM that is inconsistent with this Transaction Agreement.

18. <u>Severability</u>: If any provision of this Transaction Agreement is determined by any court of competent jurisdiction or arbitrator to be invalid, illegal, or unenforceable to any extent, that provision shall, if possible, be construed as though more narrowly drawn, if a narrower construction would avoid such invalidity, illegality, or unenforceability or, if that is not possible, such provision shall, to the extent of such invalidity, illegality, or unenforceability, be severed, and the remaining provisions of this Agreement shall remain in full force and effect.

ADDENDUM OF STATE-SPECIFIC PROVISIONS

Alaska. CM provides all customers the right to receive a full refund for the return of undamaged and unused metals or coins, provided the customer gives CM timely notice of the return within seven (7) calendar days after the date the customer receives the merchandise. Timely notice is given if the return request is made in person within the seven (7) days or if the return or request is mailed, properly addressed and postmarked, postage prepaid, within the seven (7) days. Receipt of metals or coins is deemed to occur at the earliest of: (a) the date the customer receives actual possession of the metals or coins; or (b) the date the customer receives written confirmation that the metals or coins have been deposited on the customer's behalf in an independent depository. CM, upon written notice of cancellation and receipt of the merchandise in the same condition as delivered, issue a full refund within thirty (30) calendar days from the date of cancellation or, where merchandise has been delivered, the returned merchandise is received by CM, whichever is later.

Connecticut, Nebraska, Maryland, Louisiana, Kansas. CM provides all **first time customers** the right to a refund for the return of undamaged and unused metal or coins, provided that Chase Metals receive written notice of cancellation within seven (7) calendar days after the date you receive the merchandise. Your "receipt" of metals or coins is deemed to occur at the earliest of: (a) the date that you receive actual possession of the metals or coins; or (b) the date that you receive written confirmation that the metals or coins have been deposited on your behalf in an independent depository. CM shall, upon written notice of cancellation and receipt of the merchandise in the same condition as delivered, issue a full refund within thirty (30) calendar days from the date of cancellation or, where merchandise has been delivered, the returned merchandise is received by CM, whichever is later.

Hawaii, Mississippi, West Virginia, Arizona, Colorado, Montana, Oklahoma, Utah, Texas (credit card purchases only), Oregon, Nevada. CM provides you the right to receive a full refund for the return of undamaged and unused metals or coins, provided that CM receive written notice of the return within seven (7) calendar days after the date that you receive the merchandise. Your "receipt" of metals or coins is deemed to occur at the earliest of: (a) the date that you receive actual possession of the metals or coins; or (b) the date that you receive written confirmation that the metals or coins have been deposited on your behalf in an independent depository. CM shall, upon written notice of cancellation and receipt of the merchandise in the same condition as delivered, issue a full refund within thirty (30) calendar days from the date of cancellation or, where merchandise has been delivered, the returned merchandise is received by CM, whichever is later.

Indiana, Pennsylvania, Vermont, Wyoming, South Dakota. CM provides you the right to receive a full refund for the return of undamaged and unused metals or coins, provided that CM receive written notice of the return within ten (10) calendar days after the date that you receive the merchandise. Your "receipt" of metals or coins is deemed to occur at the earliest of: (a) the date that you receive actual possession of the metals or coins; or (b) the date that you receive written confirmation that the metals or coins have been deposited on your behalf in an independent depository. CM shall, upon written notice of cancellation and receipt of the merchandise in the same condition as delivered, issue a full refund within thirty (30) calendar days from the date of cancellation or, where merchandise has been delivered, the returned merchandise is received by CM, whichever is later.

Michigan, Virginia, Arkansas. CM provides all customers the right to a full refund provided that Chase Metals receive written notice of cancellation (see notice provided with your trade confirmation) within three (3) business days after the date that you sign this Agreement. CM shall, upon written notice of cancellation, issue a full refund

within ten (10) calendar days from the date you send us the notice of cancellation (notice of cancellation, if given by mail, is given when it is deposited in a mailbox properly addressed and postage prepaid.) If you decide to cancel, return all items shipped to you (if any) in substantially as good condition as when received to the address that appears on the form, ATTN: Operations Dept.

North Dakota. CM provides you the right to receive a full refund for the return of undamaged and unused metals or coins, provided that CM receive written notice of the return within fifteen (15) calendar days after the date that you receive the merchandise. Your "receipt" of metals or coins is deemed to occur at the earliest of: (a) the date that you receive actual possession of the metals or coins; or (b) the date that you receive written confirmation that the metals or coins have been deposited on your behalf in an independent depository. CM shall, upon written notice of cancellation and receipt of the merchandise in the same condition as delivered, issue a full refund within thirty (30) calendar days from the date of cancellation or, where merchandise has been delivered, the returned merchandise is received by CM, whichever is later.

Maine. CM provides all first time customers the right to a refund, provided that Chase Metals receive written notice of cancellation within seven (7) calendar days after the date your trade confirmation is mailed to you (based upon the postmark) or delivered to a third-party carrier such as FedEx. (Prior purchasers have the right to receive a full refund provided that CM receive written notice of the cancellation within three (3) business days after the date your trade confirmation is mailed or delivered, as above.) CM shall, upon written notice of cancellation, issue a full refund within fifteen (15) calendar days from the date you send us the notice of cancellation (notice of cancellation, if given by mail, is given when it is deposited in a mailbox properly addressed and postage prepaid.) If you decide to cancel, return all items shipped to you (if any) in substantially as good condition as when received to the address that appears on the form, ATTN: Operations Dept.

West Virginia. CM provides you the right to receive a full refund for the return of undamaged and unused metals or coins, provided that CM receive written notice of the return within seven (7) calendar days after the date that you receive the merchandise. Your "receipt" of metals or coins is deemed to occur at the earliest of: (a) the date that you receive actual possession of the metals or coins; or (b) the date that you receive written confirmation that the metals or coins have been deposited on your behalf in an independent depository. For purposes of this subsection, it will be presumed that goods were received seven days after they were mailed unless it can be clearly demonstrated that the goods were not received or received at a later date. CM shall, upon written notice of cancellation and receipt of the merchandise in the same condition as delivered, issue a full refund within thirty (30) calendar days from the date of cancellation or, where merchandise has been delivered, the returned merchandise is received by CM, whichever is later. CM will provide a cash refund for a cash purchase or issuing a credit for a credit purchase, which credit is applied to the account to which the purchase was debited in connection with the return of its unused and undamaged merchandise or canceled services.

Wisconsin. CM provides all customers the right to a full refund provided that CM receive written notice of cancellation (see notice provided with your trade confirmation) within three (3) business days after the date that you sign the Addendum to this Trade Confirmation. CM shall, upon written notice of cancellation and receipt of the merchandise in the same condition as delivered, issue a full refund within thirty (30) calendar days from the date of cancellation or, where merchandise has been delivered, the returned merchandise is received by CM whichever is later. (Notice of cancellation, if given by mail, is given when it is deposited in a mailbox properly addressed and postage prepaid.)

3. Purchase Price:

- a. Sales: The purchase price Customer has been quoted and agreed to pay includes CM operating margin on the transaction. Within the Precious Metals industry, the difference between CM cost on the day of the purchase (for the Precious Metals Customer has agreed to buy) and the retail price quoted to Customer is known as the "Spread." Spreads vary significantly - by Precious Metal, by customer, and over time. For Customer to make a profit, Customer must be able to sell the Precious Metals in the future for a price high enough to cover Customer's initial investment, including Spreads. Spreads may be subject to negotiation, and Spreads charged to Customer in a specific transaction may be more or less than the Spread charged to others in similar transactions or charged to Customer in prior or future transactions. At the time this Transaction Agreement was transmitted for Customer's signature, (i) CM's Spread on bullion (i.e., coins and bars that generally move in tandem with the spot price for the relevant commodity) is generally between one percent and five percent (1 to 5%), and (ii) CM's Spread on semi-Numismatic and Numismatic coins and bars is generally between seventeen percent and thirty-three percent (17 to 33%). Spreads for semi-Numismatic and Numismatic coins and bars are often in the range of approximately twenty-nine percent (29%). These numbers, however, are only general ranges and approximations, which are subject to change for a variety of reasons. The actual Spread on any particular transaction could be any amount within those ranges (or even possibly outside those ranges). For example, if a bullion coin or bar was quoted by CM at \$400, and included a ten percent (10%) spread, CM's cost for the bullion coin or bar would be \$360. Similarly, if CM quoted a Numismatic coin or bar at \$400, and included a twenty-five percent (25%) spread, CM's cost for that coin would be \$300. CM's Spread range may be different (higher and/or lower), and the Spread CM charges may be higher or lower, at the time of and for any given transaction. Customer acknowledges that the spot prices of Precious Metals do not necessarily move in tandem with the Precious Metals the Customer purchases. That means that the spot price and the liquidation value of the Precious Metals purchased by the Customer under this Agreement may perform differently from one another.
- b. IRA Sales: Individual retirement account ("IRA") transactions are more expensive to process and can require CM to assume certain investment risk in connection with the transaction. As such, notwithstanding the general ranges set forth in Paragraph 3a, at the time this Agreement was transmitted for Customer's signature, CM's Spread on IRA Precious Metals transactions varies between two percent and thirty-three percent (2% to 33%). These numbers, however, are only general ranges and approximations, which are subject to change for a variety of reasons. The actual Spread on any particular transaction could be any amount within that range (or even possibly outside that range). Moreover, CM's Spread range may be different (higher and/or lower), and the Spread CM charges may be higher or lower, at the time of and for any given transaction. For example, a bullion coin or bar that ordinarily would be quoted by CM (outside an IRA) at \$400, with a ten percent (10%) Spread, might be quoted at \$480, with a twenty-five percent (25%) Spread, if the bullion coin or bar is purchased as an IRA investment. In both those examples, however, CM's cost for the bullion coin or bar would be \$360. CM makes no representations regarding the tax consequences of holding Precious Metals as an investment in an Individual retirement account ("IRA"). Client expressly acknowledges that Client has been advised to seek independent tax advice, from a qualified professional, regarding the tax consequences of such an investment. Further, please note that holding Precious Metals as an investment in an IRA may result in additional fees charged by third parties, not CM, such as depositary and custodial fees that would be charged directly to the Client by such third parties. CM makes no opinions, statements, or recommendations in regards to how much or what percentage of Client's retirement account should be invested in precious metals.
- c. <u>Re-purchases</u>: CM is prohibited by law from guaranteeing to repurchase Precious Metals that it sells. CM may, at its sole discretion, elect to re-purchase the Precious Metals that CM sells, and CM does not guarantee that it will repurchase Precious Metals that Customer purchases from CM. In the event Customer seeks to sell its Precious Metals to CM, Customer understands and acknowledges that CM's re-purchase offer may be raised or lowered on a daily, even hourly or more basis, depending upon various market conditions, inventory needs, and the price and availability of comparable Precious Metals. CM does not guarantee that any re-purchase offer will equal the price that CM would pay to acquire the same denomination/type and grade of Precious Metals from a wholesaler, or that any offer made will be higher or equal to what someone else might offer for the same Precious Metals.
- d. <u>Certification</u>: Customers who are selling Precious Metals to CM declare under penalty of perjury pursuant to 28 U.S.C. §1746 that (i) Customer either deals in such articles or otherwise by Customer's respective occupation or as a result of Customer's avocations as collector, speculator, or investor has and holds him or herself out as having knowledge or skill peculiar to such articles or the practices involved in the sale of such articles, and (ii) any sale to CM of coins, hallmark bars, registered ingots, and other items as Numismatic objects is for their Numismatic value.

Customers who are buying Precious Metals from CM declare under penalty of perjury pursuant to 28 U.S.C. §1746 that (i) Customer either deals in such articles or otherwise by Customer's respective occupation or as a result of Customer's avocations as collector, speculator, or investor has and holds him or herself out as having knowledge or skill peculiar to such articles or the practices involved in the purchaser of such articles, and (ii) any purchase from CM of coins, hallmark bars, registered ingots, and other items as Numismatic objects is for their Numismatic value.

- e. <u>Quotes on Customer's Holdings</u>: Customers may request a quote on their holdings at any time. When requesting a quote, please specify whether you are looking to purchase additional Precious Metals or sell your existing holdings as CM's bid (buy from customer) and ask (sell to customer) quotes will vary. CM bases such quotes on a variety of factors, which are not necessarily tied or related to the prices quoted by, or factors considered by, its competitors.
- f. <u>Classification as Bullion, semi-Numismatic, or Numismatic:</u> Whether a Precious Metal is classified as Bullion, semi-Numismatic, or Numismatic may turn on a number of objective and subjective factors, including the age of the Precious Metal, its condition, the number of known copies, the likelihood of additional minting, the originating country, relevant historical events or owners (e.g., shipwreck; royalty), relevance to the formation of various Precious Metal collections, and an investor's personal attraction to the piece. CM's classification of Precious Metals is only an opinion and may change over time (e.g., if additional quantities of the Precious Metal are discovered). In addition, given the subjective nature of the classification process, other dealers or investors may classify the same coin differently. CM's prices and spreads are based on its classification determination.
- g. <u>Customer Assumes Investment Risk; Investment Decisions</u>. Customer acknowledges that purchases and sales of Precious Metals involve considerable risk. Market prices are at times volatile and may be affected by a variety of factors including, among others, general economic conditions, political events, monetary policies of various countries, fluctuations in production and demand, stock-piles, speculative activity and the degree of concern people have about these matters. It is impossible to forecast accurately how or to what degree these or other factors will affect prices. Customer acknowledges and agrees that Customer assumes the risk of all investment decisions regarding any and all Precious Metals the Customer purchases from CM and CM makes no guarantee or representation regarding Customer's ability to profit (or avoid loss) from any purchase or any representation regarding any tax implications of any purchase and the decision to purchase or sell Precious Metals. Any purchases from CM are made subject to Customer's own prudence, judgment and ultimate decision. Customer expressly acknowledges and agrees to hold CM harmless for any damages arising out of the performance by CM of this Agreement. Customer understands that past performance cannot be an indicative of future results.
- 4. Remedy for Customer's Failure to Perform: If Customer refuses to accept delivery of the Precious Metals ordered or fails to make payment when due, CM, in its sole discretion, may cancel the transaction and resell such Precious Metals on a wholesale basis. If the proceeds from such resale are less than the contract price with Customer, CM shall be entitled to recover from Customer the difference between the resale price and Customer's contract price, plus any incidental damages occasioned by Customer's breach. If the proceeds from such resale are more than the contract price with Customer, CM shall be entitled to keep the excess amount to cover CM's incidental damages.
- 5. Investment Objectives; Holding Period; Investment Risk; No Advice; Commissioned Sales Representatives:
- a. CM is a seller and purchaser of Precious Metals. While CM is always prepared to compare and contrast the different Precious Metals that are available for purchase or that CM is willing to purchase, Customer acknowledges and agrees that (i) no fiduciary relationship exists between CM and Customer, (ii) the decision to purchase or sell Precious Metals, and which Precious Metals to purchase or sell, are the Customer's decision alone, and (iii) purchases or sales are made subject to Customer's own prudence and judgment.
- b. In CM's opinion, Precious Metals should be considered a long-term investment. Customer should be prepared to hold any Precious Metals purchased whether from CM or elsewhere for at least a three to five year period, and preferably five to ten years, to maximize the potential for gains. In CM's opinion, Customer should only invest capital that can be held for at least this period of time. However, Precious Metals, like all investments, carry capital risk. Precious Metals may appreciate, depreciate, or stay the same depending on a variety of factors. CM cannot guarantee, and makes no representation, that the Precious Metals will appreciate at all or appreciate sufficiently to make Customer a profit at the expiration of this or any other period of time.

- c. In CM's opinion, Customer should not invest more than twenty percent (20%) of Customer's available investment funds in Precious Metals. Moreover, Precious Metals do not yield income and thus are not an appropriate investment vehicle for investors seeking current or future income.
- d. The success of an investment in Precious Metals is dependent, in part, upon extrinsic economic forces including but not limited to supply, demand, international monetary conditions, and inflation or the expectation of inflation. The impact of these forces on the values of Precious Metals in general or any particular Precious Metal cannot be predicted. Customer acknowledges that the Precious Metals market can be volatile and that Precious Metal prices may rise or fall over time. Customer further acknowledges that past performance is no guarantee of future performance.
- e. CM does not provide tax, investment, or legal advice or advisory services, and no one associated with CM is authorized to provide any such advice or services. Any written or oral statements by CM, its officers, agents, sales representatives, or other representatives relating to future events or the attributes of certain Precious Metals are opinions only. Such statements, if any, are not representations of fact. Customer agrees, acknowledges, and represents that Customer has not, at any time, sought or been provided with tax, investment, or legal advice or advisory services, of any kind or nature from CM or any of its, affiliates, assigns, successors, agents, employees, contractors or other representatives.
- f. CM's sales representatives are commissioned salespersons i.e., their salary is based, at least in part, on the amount and profit margin of the Precious Metals they sell. In addition, from time to time, CM's sales representatives may receive other compensation tied to sales activity e.g., sales contests; bonuses tied to the sale of certain denominations/types or grades of Precious Metals. CM's sales representatives are not licensed brokers and their knowledge of Precious Metals and the Precious Metals marketplace varies markedly.
- g. CM makes no representations regarding the tax consequences of holding Precious Metals as an investment in an IRA. Customer expressly acknowledges that Customer has been advised to seek independent tax advice, from a qualified professional, regarding the tax consequences of such an investment. Any written or oral statements by CM, its officers, agents, account executives, or other representatives relating to future events or the attributes of certain Precious Metals are opinions only. Such statements, if any, are not representations of fact.
- h. Customer understands, agrees, and acknowledges that CM records telephone calls with potential customers and/or including Customer, to avoid and/or prevent fraud, for purposes of verifying Customer's assent to the terms and conditions of the purchase from CM, for quality control and/or other reasons. Customer consents to all such recordings of Customer by CM to the extent consent is required under any state or federal laws or statutes.

6. Grades:

- a. CM is not a grading service. CM purchases Precious Metals for re-sale to its customers. CM is not a grading service. CM does not independently assess the Precious Metals it purchases for re-sale, but relies upon the opinions and assessments of independent grading services such as Professional Coin Grading Service, Inc., Numismatic Guaranty Corporation of America, and ANACAS, or others. Grading is a subjective process and it is not uncommon for grading services, or individual examiners within the same grading service, to reach different conclusions regarding the appropriate grade for a particular Precious Metal. Moreover, grading standards are constantly evolving. CM does not guarantee that the Precious Metals it sells will achieve the same grades in the future. In selling graded Precious Metals, CM warrants that the Precious Metal is genuine (i.e., not a counterfeit) and states that the grade is as opined by the grading service when graded by that service, if graded.
- b. <u>Grading is subjective</u>. Grading is a subjective determination. While numerical grading may give the impression of precision, the numbers in fact represent a nuanced opinion that even experts cannot consistently and systematically agree upon. The grade reflects the opinion of the cataloger (or grader) as to the state of preservation, method of strike, and overall appearance of a particular Precious Metal or lot.
- c. <u>Terminology</u>. The term "proof" or "specimen" is used to describe a method of manufacture. Those terms do not connote a grade, condition or attribution.

- d. <u>Cleaning/Toning</u>. CM does not represent that a Precious Metal has or has not been cleaned, that any toning is natural or artificial, that a Precious Metal has a particular provenance or pedigree, that a Precious Metal is struck or not struck, that a Precious Metal is produced or not produced in a particular manner or style, and/or that a different grading service (or even a different grader within the same grading service) would assign the same grade now or in the future to the same Precious Metal.
- e. <u>Acknowledgment</u>. Where CM sells a Precious Metal that is encapsulated by a grading service and bears the grade or condition ascribed to it by the grading service, Customer acknowledges and agrees that other grading services or knowledgeable purchasers might reach a different conclusion as to the item's grade. Customer further acknowledges that CM has provided the grader's description for the customer's information and makes no warranty as to its accuracy or the standards used to determine that grade.
- 7. Representation/Warranty; Sales Representatives Not Authorized To Make Other Representations or Warranties: CM represents and warrants that, upon the delivery of Purchase Funds (as provided for in Paragraph 1), and subject to the other terms and restrictions set forth in this Transaction Agreement, CM will cause to be delivered to Customer the denomination/type and grade of Precious Metals specified in Customer's order, as classified and/or graded by one of the following independent grading services: Professional Coin Grading Service, Inc. (PCGS), Numismatic Guaranty Corporation of America (NGC), ANACAS, or any other independent grading service of similar standing. The only representation and warranty that Customer may rely upon in purchasing Precious Metals from or selling Precious Metals to CM is the representation set forth in this Paragraph 7. Neither CM, nor any of its officers, agents, employees, sales representatives, or other representatives are authorized to make any other representations or warranties concerning any Precious Metals that CM is selling or purchasing under this Transaction Agreement.

8. Exchange/Refund Policy:

- a. Replacement of Semi-Numismatic or Numismatic Coins Where Grade Disputed: Customer agrees to inspect each delivery carefully upon receipt. If, for any reason whatsoever, Customer is dissatisfied with the quality of a semi-Numismatic or Numismatic coin or bar (specific kinds of Precious Metals) purchased from CM, Customer should immediately notify CM. If Customer notifies CM of its dissatisfaction within fifteen (15) days of delivery of the semi-Numismatic or Numismatic coin or bar and the original holder in which the semi-Numismatic or Numismatic coin or bar in question was delivered has not been opened, removed, or tampered with in any respect, CM shall replace the semi-Numismatic or Numismatic coin or bar in question with another semi-Numismatic or Numismatic coin or bar (as appropriate) of the same denomination/type and grade. CM, in its sole discretion, may permit Customer to upgrade to a higher value semi-Numismatic or Numismatic coin or bar (either in denomination/type or grade) as part of this replacement process, provided Customer pays the difference between the contract price of the semi-Numismatic or Numismatic coin or bar previously purchased and CM's current sale price for the higher value semi-Numismatic or Numismatic coin(s) or bar(s) to be substituted. If CM determines, in its sole discretion, that another semi-Numismatic or Numismatic coin or bar of the same denomination/type and grade is not reasonably, commercially available, CM may elect, at its sole option, to replace the semi-Numismatic or Numismatic coin or bar purchased with a reasonably comparable semi-Numismatic or Numismatic coin or bar, even though of a different denomination/type and grade.
- b. <u>Cancellation Period; Certain States' Rights</u>. With the exceptions noted in Paragraph 8a and the Addendum attached hereto (certain state residents only), CM offers Customers a seven (7) day right to request cancellation of their purchase with CM for semi-Numismatic or Numismatic coin or bar purchases. Because Precious Metals, including all other purchases other than semi-Numismatic or Numismatic coin or bars, are subject to price fluctuations outside of CM's control, the CM is unable to rescind, cancel, refund, or exchange Customer's order or this Agreement for all purchases other than semi-Numismatic or Numismatic coin or bars, other than as noted herein, in Paragraph 8a above, and as set forth in the attached Addendum.
- 9. <u>Disclaimer of Express and Implied Warranties</u>: EXCEPT AS SET FORTH IN PARAGRAPH 7, THE PRECIOUS METALS SOLD BY CM PURSUANT TO THIS TRANSACTION AGREEMENT ARE SOLD ON AN "AS IS" BASIS AND CM MAKES NO WARRANTIES, EXPRESS OR IMPLIED, AND SPECIFICALLY DISCLAIMS ANY WARRANTY OF MERCHANTABILITY AND OR FITNESS FOR A PARTICULAR PURPOSE.
- 10. No Liability for Consequential Damages; Limitation of Liability: IN NO EVENT SHALL CM HAVE ANY

OBLIGATION OR LIABILITY (WHETHER IN TORT, CONTRACT, WARRANTY, OR OTHERWISE, AND NOTWITHSTANDING ANY FAULT, NEGLIGENCE, OR STRICT LIABILITY), FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES SUSTAINED OR ARISING FROM OR RELATED TO ANY TRANSACTION COVERED BY THIS TRANSACTION AGREE- MENT, EVEN IF CM IS ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. FURTHER, CM's LIABILITY TO CUSTOMER FOR ANY REASON AND UPON ANY CLAIMS SHALL AT ALL TIMES BE LIMITED TO THE AMOUNT ACTUALLY PAID BY CUSTOMER FOR THE PRECIOUS METALS IN DISPUTE.

- 11. <u>Application to Future Transactions</u>: This Transaction Agreement shall control all transactions between CM and Customer unless and until such time as it is amended by CM. Customer agrees that CM may amend this Transaction Agreement at any time and from time to time, that CM may give notice to Customer of any amendment by mailing a copy of the amended Transaction Agreement to the address set forth above (or any updated address provided by Customer in the interim), and that following such mailing, the amended Transaction Agreement shall govern succeeding transactions and any interaction with CM.
- 12. <u>Force Majeure</u>: Neither CM nor Customer shall be liable for any failure or delay in its or their performance under this Transaction Agreement due to any cause beyond its or their respective reasonable control, including acts of war, terrorism, acts of God, earthquake, flood, embargo, riot, sabotage, labor shortage or dispute, governmental act or failure of the Internet including, but not limited to, any disruption, failure and/or error in or of CM's internal computer systems, or any disruption, failure and/or error in or of any third-party Internet service providers as CM may use from time to time.
- 13. <u>Arbitration of Disputes; Waiver of Jury Trial</u>: ANY DISPUTE, CLAIM OR CONTROVERSY ARISING OUT OF OR RELATING TO THIS TRANSACTION AGREEMENT OR THE BREACH, TERMINATION, ENFORCEMENT, INTERPRETATION OR VALIDITY THEREOF, INCLUDING THE DETERMINATION OF THE SCOPE OR APPLICABILITY OF THIS AGREEMENT TO ARBITRATE, OR ANY OTHER DISPUTE, CLAIM OR CONTROVERSY ARISING OUT OF ANY INTERACTION BETWEEN CM AND CUSTOMER, SHALL BE BROUGHT AND BE DETERMINED BY ARBITRATION IN LOS ANGELES, CALIFORNIA, BEFORE ONE ARBITRATOR. THE ARBITRATION SHALL BE ADMINISTERED BY ADR SERVICES, INC. CUSTOMER AND CM WAIVE THEIR RIGHTS, IF ANY, TO BRING ANY CLAIM THAT IS SUBJECT TO THIS ARBITRATION PROVISION AS A CLASS ACTION, "MASS" ACTION, OR OTHERWISE ON A REPRESENTATIVE BASIS. JUDGMENT ON ANY ARBITRATION AWARD MAY BE ENTERED IN ANY COURT OF COMPETENT JURISDICTION. THIS CLAUSE SHALL NOT PRECLUDE PARTIES FROM SEEKING PROVISIONAL INJUNCTIVE REMEDIES IN AID OF ARBITRATION FROM A COURT OF APPROPRIATE JURISDICTION.
- 14. <u>Choice of Law</u>: The substantive law of California shall govern all claims brought by or against CM in connection with this Transaction Agreement or otherwise arising out of any interaction between CM and Customer, without any regard for conflict of law principles.
- 15. <u>Limitation on Time to Bring Any Claim</u>: Except where the law prescribes a shorter applicable statute of limitation, or prohibits shortening the otherwise applicable longer statute of limitations, any claim or legal action of any kind arising in connection with or relating in any way Customer's purchases from CM, CM, or in any way relating to CM or this Agreement, must be brought within one year after the purchase or sale or other event giving rise to the claim or legal action. If this clause is determined to be unenforceable as to any particular claim or claims under the law of the applicable jurisdiction, it shall remain fully enforceable as to all other claims.
- 16. <u>Jurisdiction</u>: Jurisdiction and venue for any dispute, claim or controversy arising out of or in any way relating to this Transaction Agreement or the breach, termination, enforcement, interpretation or validity thereof, or any other interaction between CM and Customer, shall be in Los Angeles, California, and any party making a claim against CM in whatever form hereby submits to personal jurisdiction in that forum for any and all purposes. By entering into this Agreement, Customer agrees to be subject to the personal jurisdiction of the State of California, agreeing and acknowledging that entering into this Agreement shall constitute sufficient minimum contacts with the State of California to confer both general and specific personal jurisdiction.
- 17. Finality; Integration Clause: This Agreement is intended by CM and Customer as a final expression of their agreement concerning the matters set forth herein, and is also intended as a complete and exclusive statement of the

terms of their agreement. This Agreement supersedes any oral or written statements made prior to, contemporaneous with, or in the future regarding this Agreement or the transactions covered hereunder. Customer shall not rely upon any statement made by or on behalf of CM that is inconsistent with this Transaction Agreement.

18. <u>Severability</u>: If any provision of this Transaction Agreement is determined by any court of competent jurisdiction or arbitrator to be invalid, illegal, or unenforceable to any extent, that provision shall, if possible, be construed as though more narrowly drawn, if a narrower construction would avoid such invalidity, illegality, or unenforceability or, if that is not possible, such provision shall, to the extent of such invalidity, illegality, or unenforceability, be severed, and the remaining provisions of this Agreement shall remain in full force and effect.

ADDENDUM OF STATE-SPECIFIC PROVISIONS

Alaska. CM provides all customers the right to receive a full refund for the return of undamaged and unused metals or coins, provided the customer gives CM timely notice of the return within seven (7) calendar days after the date the customer receives the merchandise. Timely notice is given if the return request is made in person within the seven (7) days or if the return or request is mailed, properly addressed and postmarked, postage prepaid, within the seven (7) days. Receipt of metals or coins is deemed to occur at the earliest of: (a) the date the customer receives actual possession of the metals or coins; or (b) the date the customer receives written confirmation that the metals or coins have been deposited on the customer's behalf in an independent depository. CM, upon written notice of cancellation and receipt of the merchandise in the same condition as delivered, issue a full refund within thirty (30) calendar days from the date of cancellation or, where merchandise has been delivered, the returned merchandise is received by CM, whichever is later.

Connecticut, Nebraska, Maryland, Louisiana, Kansas. CM provides all **first time customers** the right to a refund for the return of undamaged and unused metal or coins, provided that Chase Metals receive written notice of cancellation within seven (7) calendar days after the date you receive the merchandise. Your "receipt" of metals or coins is deemed to occur at the earliest of: (a) the date that you receive actual possession of the metals or coins; or (b) the date that you receive written confirmation that the metals or coins have been deposited on your behalf in an independent depository. CM shall, upon written notice of cancellation and receipt of the merchandise in the same condition as delivered, issue a full refund within thirty (30) calendar days from the date of cancellation or, where merchandise has been delivered, the returned merchandise is received by CM, whichever is later.

Hawaii, Mississippi, West Virginia, Arizona, Colorado, Montana, Oklahoma, Utah, Texas (credit card purchases only), Oregon, Nevada. CM provides you the right to receive a full refund for the return of undamaged and unused metals or coins, provided that CM receive written notice of the return within seven (7) calendar days after the date that you receive the merchandise. Your "receipt" of metals or coins is deemed to occur at the earliest of: (a) the date that you receive actual possession of the metals or coins; or (b) the date that you receive written confirmation that the metals or coins have been deposited on your behalf in an independent depository. CM shall, upon written notice of cancellation and receipt of the merchandise in the same condition as delivered, issue a full refund within thirty (30) calendar days from the date of cancellation or, where merchandise has been delivered, the returned merchandise is received by CM, whichever is later.

Indiana, Pennsylvania, Vermont, Wyoming, South Dakota. CM provides you the right to receive a full refund for the return of undamaged and unused metals or coins, provided that CM receive written notice of the return within ten (10) calendar days after the date that you receive the merchandise. Your "receipt" of metals or coins is deemed to occur at the earliest of: (a) the date that you receive actual possession of the metals or coins; or (b) the date that you receive written confirmation that the metals or coins have been deposited on your behalf in an independent depository. CM shall, upon written notice of cancellation and receipt of the merchandise in the same condition as delivered, issue a full refund within thirty (30) calendar days from the date of cancellation or, where merchandise has been delivered, the returned merchandise is received by CM, whichever is later.

Michigan, Virginia, Arkansas. CM provides all customers the right to a full refund provided that Chase Metals receive written notice of cancellation (see notice provided with your trade confirmation) within three (3) business days after the date that you sign this Agreement. CM shall, upon written notice of cancellation, issue a full refund

within ten (10) calendar days from the date you send us the notice of cancellation (notice of cancellation, if given by mail, is given when it is deposited in a mailbox properly addressed and postage prepaid.) If you decide to cancel, return all items shipped to you (if any) in substantially as good condition as when received to the address that appears on the form, ATTN: Operations Dept.

North Dakota. CM provides you the right to receive a full refund for the return of undamaged and unused metals or coins, provided that CM receive written notice of the return within fifteen (15) calendar days after the date that you receive the merchandise. Your "receipt" of metals or coins is deemed to occur at the earliest of: (a) the date that you receive actual possession of the metals or coins; or (b) the date that you receive written confirmation that the metals or coins have been deposited on your behalf in an independent depository. CM shall, upon written notice of cancellation and receipt of the merchandise in the same condition as delivered, issue a full refund within thirty (30) calendar days from the date of cancellation or, where merchandise has been delivered, the returned merchandise is received by CM, whichever is later.

Maine. CM provides all first time customers the right to a refund, provided that Chase Metals receive written notice of cancellation within seven (7) calendar days after the date your trade confirmation is mailed to you (based upon the postmark) or delivered to a third-party carrier such as FedEx. (Prior purchasers have the right to receive a full refund provided that CM receive written notice of the cancellation within three (3) business days after the date your trade confirmation is mailed or delivered, as above.) CM shall, upon written notice of cancellation, issue a full refund within fifteen (15) calendar days from the date you send us the notice of cancellation (notice of cancellation, if given by mail, is given when it is deposited in a mailbox properly addressed and postage prepaid.) If you decide to cancel, return all items shipped to you (if any) in substantially as good condition as when received to the address that appears on the form, ATTN: Operations Dept.

West Virginia. CM provides you the right to receive a full refund for the return of undamaged and unused metals or coins, provided that CM receive written notice of the return within seven (7) calendar days after the date that you receive the merchandise. Your "receipt" of metals or coins is deemed to occur at the earliest of: (a) the date that you receive actual possession of the metals or coins; or (b) the date that you receive written confirmation that the metals or coins have been deposited on your behalf in an independent depository. For purposes of this subsection, it will be presumed that goods were received seven days after they were mailed unless it can be clearly demonstrated that the goods were not received or received at a later date. CM shall, upon written notice of cancellation and receipt of the merchandise in the same condition as delivered, issue a full refund within thirty (30) calendar days from the date of cancellation or, where merchandise has been delivered, the returned merchandise is received by CM, whichever is later. CM will provide a cash refund for a cash purchase or issuing a credit for a credit purchase, which credit is applied to the account to which the purchase was debited in connection with the return of its unused and undamaged merchandise or canceled services.

Wisconsin. CM provides all customers the right to a full refund provided that CM receive written notice of cancellation (see notice provided with your trade confirmation) within three (3) business days after the date that you sign the Addendum to this Trade Confirmation. CM shall, upon written notice of cancellation and receipt of the merchandise in the same condition as delivered, issue a full refund within thirty (30) calendar days from the date of cancellation or, where merchandise has been delivered, the returned merchandise is received by CM whichever is later. (Notice of cancellation, if given by mail, is given when it is deposited in a mailbox properly addressed and postage prepaid.)

Signature Certificate

Document Ref.: K6RMM-UDJKD-XEM3Q-RKEJY

Document signed by:



Steven Matteo

Verified E-mail: barbandsteve@att.net

72.130.144.52 Date: 07 Aug 2017 22:25:18 UTC



Document completed by all parties on: 07 Aug 2017 22:25:18 UTC

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Signed with PandaDoc.com

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PROOF OF SERVICE

I, the undersigned, am over age 18, not a party to this action, and am employed in the County of Los Angeles at Kerendian & Associates, Inc., 11755 Wilshire Blvd., 15th Floor, Los Angeles, California 90025. On the date stated below, I served foregoing document(s):

FIRST AMENDED COMPLAINT FOR DAMAGES

Together with a copy of this Proof of Service, on the following parties and sent as follows:

Daniel B. Spitzer	
dspitzer@spitzeresq.com	

[] **BY MAIL:** By placing a true copy thereof enclosed in a sealed envelope(s) with postage fully prepaid. I am readily familiar with this firm's practice for collection and processing of correspondence for mailing with the United States Postal Service and, in the ordinary course of business, the correspondence would be deposited with the United States Postal Service on the day on which it is collected at the business.

[] **BY FACSIMILE:** I transmitted the document(s) listed above by facsimile transmission to the facsimile number(s) as indicated above. Such transmission was reported as complete without error.

[X] **BY EMAIL:** I transmitted the document(s) listed above by email to the email address(es) as indicated below. Such transmission was reported as complete without error.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed on APRIL 04, 2019 at Los Angeles, California.

Rozita Levy

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